

# Nutanix Hyper-converged Infrastructure

## Virtual Machine Workload Migration Service

### BENEFITS

- Accelerate your adoption of the Nutanix platform by leveraging experienced consultants
- Lower migration risks with a comprehensive plan tailored to your specific requirements
- Comprehensive project documentation and knowledge transfer

### OVERVIEW

The Virtual Machine Workload Migration Service focuses on collaborating with the customer to execute a migration plan for existing virtual machine workloads running on VMware ESXi, Hyper-V, or AHV to streamline and accelerate solution deployment, adoption and to enable business outcomes.



A certified Nutanix consultant will review and execute a migration plan to ensure that migration requirements are identified and met the first time while adhering to Nutanix and industry recommended practices and minimizing cost and complexity.

### SERVICE SCOPE

Execute an existing plan for migrating existing virtual machines from the customer's current vSphere, Hyper-V or AHV infrastructure to a defined Nutanix-based infrastructure.

This fixed outcome service is sold in defined 'packs' of five (5) VMs of up to 2.5TB per pack. For each five (5) pack purchased, Nutanix Services will migrate up to five (5) virtual machines. Multiple packs must be purchased to accommodate larger quantities of workloads and associated data migrations.

#### Migration Service:

- Review and verify migration requirements, constraints, assumptions, dependencies and decisions for the migration effort as documented in the existing plan
- Deploy Nutanix Move or VMware Converter as required for the migration plan
- Configure Infrastructure as required for the migration plan
- Execute the Nutanix and Customer agreed-upon migration plan, process, and migration waves
- Execute the existing post-migration validation plan

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## DELIVERABLES

- Project Plan
- Project Status Reports
- Migration of existing virtual machines
- Migration Test Plan
- Project Close Out

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## TASK

	Duration
Nutanix Virtual Machine Migration Service (V2V 5-Pack)	Typically 2 days

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## TERMS AND CONDITIONS

Pre-paid fees for services are non-cancellable and non-refundable except as otherwise expressly stated herein, and Nutanix's obligations to perform any services in return for any pre-paid fees shall expire twelve (12) months after receipt of the applicable purchase order. The Client has five (5) days upon delivery of the Services to notify Nutanix that the Services do not meet the warranty above or are otherwise not accepted. Absent such notification in the timeline stated in the preceding sentence, the Services shall be deemed accepted.

### WARRANTY AND ACCEPTANCE

- The Professional Services shall be provided in a professional manner with reasonable care and skill. Your sole remedy for breach of this warranty shall be reperformance of the Professional Services at no additional cost, provided that You notify Us of any non-conformity within thirty (30) days of the provision of the non-conforming Professional Services. A breach of one SOW or Service shall not amount to a breach under any other SOW or Service. The services and deliverables above are the entire expected scope of this service. Any items not explicitly included above are outside the scope of this offering.
- Limitations and exclusions. To the extent permitted by applicable laws, the foregoing warranties are your sole and exclusive warranties and remedies. Except for the warranties specifically described above, all products and services are provided "as-is" and all other warranties including but not limited to the implied warranties of merchantability, acceptable quality, title, fitness for a particular purpose and non-infringement are expressly disclaimed.



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