

Nutanix Hyper-converged Infrastructure

Files Migration Service

BENEFITS

- Accelerate your adoption of Nutanix Files by leveraging experienced consultants
- Lower migration risks with a comprehensive plan tailored to your specific requirements
- Comprehensive project documentation and knowledge transfer

OVERVIEW

The Files Migration Service focuses on collaborating with customers to execute an existing Files migration plan for unstructured file data from existing legacy file servers to Nutanix Files. The goal of the service is to streamline and accelerate solution deployment, adoption, and to enable business outcomes.



A certified Nutanix consultant will review and execute an existing Files migration plan to ensure that migration requirements are identified and met the first time while adhering to Nutanix and industry recommended practices and minimizing cost and complexity.

SERVICE SCOPE

Execute an existing plan for migrating unstructured file data from the customer's current infrastructure to a defined future Nutanix-based infrastructure.

This Service is sold in defined 'packs' of either five (5) TB or one-hundred (100) TB. For each pack purchased, Nutanix Services will migrate up to the specified amount of total data. Multiple packs may be purchased to accommodate larger migrations. Packs of different sizes cannot be combined into a single migration project.

Files Migration Service:

- Review and verify migration requirements, constraints, assumptions, dependencies and decisions for the migration effort as documented in the existing plan
- Deploy migration tools as required for the migration plan according to the licensing purchased
- Configure Nutanix infrastructure as required for the migration plan
- Execute the migration plan, process, and migration waves

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- Monitor migration process via periodic touchpoints
- Remediate migration issues as identified
- Execute the existing post-migration validation plan

DELIVERABLES

- Project Plan
- Project Status Reports
- Migration of existing unstructured file data
- Migration Test Plan
- Project Close Out

TASK

	Duration
Deployment of Migration Tools	Typically 2-3 days
Migration of Customer Data	Variable based upon total data and throughput
Cutover of Services	Typically 1 day per cutover

TERMS AND CONDITIONS

Pre-paid fees for services are non-cancellable and non-refundable except as otherwise expressly stated herein, and Nutanix's obligations to perform any services in return for any pre-paid fees shall expire twelve (12) months after receipt of the applicable purchase order. The Client has five (5) days upon delivery of the Services to notify Nutanix that the Services do not meet the warranty above or are otherwise not accepted. Absent such notification in the timeline stated in the preceding sentence, the Services shall be deemed accepted.

WARRANTY AND ACCEPTANCE

- The Professional Services shall be provided in a professional manner with reasonable care and skill. Your sole remedy for breach of this warranty shall be reperformance of the Professional Services at no additional cost, provided that You notify Us of any non-conformity within thirty (30) days of the provision of the non-conforming Professional Services. A breach of one SOW or Service shall not amount to a breach under any other SOW or Service. The services and deliverables above are the entire expected scope of this service. Any items not explicitly included above are outside the scope of this offering.
- Limitations and exclusions. To the extent permitted by applicable laws, the foregoing warranties are your sole and exclusive warranties and remedies. Except for the warranties specifically described above, all products and services are provided "as-is" and all other warranties including but not limited to the implied warranties of merchantability, acceptable quality, title, fitness for a particular purpose and non-infringement are expressly disclaimed.



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