

Cloud & IT Automation

Center of Excellence Development Service

BENEFITS

- Iterate on existing solutions using experienced Nutanix Xpert Services resources as part of a blended team working alongside your engineering and development resources
- Mitigate risk and accelerate time to value by using our seasoned consultant developers to deliver solutions that meet your business needs

OVERVIEW

The Nutanix Center of Excellence (CoE) Development Service focuses on our Xpert Services consultants collaborating with your engineers, architects and developers to assess and design app-centric infrastructure automation and lifecycle management platforms. As a result, application development and deployment is streamlined and accelerated.

SERVICE SCOPE

The CoE Development Service serves as an extension of a bundle or FastTrack offering, or in conjunction with a Design Workshop. It delivers a blended team approach to enabling the development of your own Center of Excellence within your organization and iterates on automation solutions in incremental 2-week Agile development sprints.

This service is offered in 3 different sizes, depending on your backlog and prioritization:

Small:

The small Xpert development team is suited for integrating with your established teams who already have an internal development cycle cadence and potentially a Scrum Master. The minimal project management and architect oversight provided includes weekly high-level updates focused on the work accomplished since the last update, the work expected to be completed by the next update, any blockers or issues that need to be addressed and project closeout. The developer role is strictly limited to code enhancements and development.

PREREQUISITES

- Existing Starter, Pro or Ultimate Xpert Service Bundle, FastTrack or Design Workshop engagements

RESOURCE	HOURS	DESCRIPTION
Project Manager/ Scrum Master	24	Daily scrums/updates • Weekly status update tracking and reporting • Weekly update calls • Sprint close out
Architect	16	Daily scrums/updates • Technical oversight • Weekly update calls • Sprint close out
Sr Consultant/ Developer	80	Daily scrums/updates • Code enhancements and development • Weekly update calls • Sprint close out
Total Level of Effort:		120 hours

Medium:

The medium Xpert development team is suited for customers requiring deeper integration with their application, development and engineering teams. It provides additional project management and architect oversight, an Xpert Services Consultant and an additional Digital Delivery Center (DDC) developer resource.

RESOURCE	HOURS	DESCRIPTION
Project Manager/ Scrum Master	40	Daily scrums/updates • Weekly status update tracking and reporting • Weekly update calls • Sprint close out • Sprint report
Architect	40	Daily scrums/updates • Technical oversight • Weekly update calls • Sprint close out
Sr Consultant/ Developer	80	Daily scrums/updates • Code enhancements and development • Weekly update calls • Sprint close out
DDC Sr Consultant/ Developer	80	Daily scrums/updates • Code enhancements and development • Weekly update calls • Sprint close out
Total Level of Effort:		240 hours

Large:

The large Xpert development team is suited for customers early in their journey who can benefit from a comprehensive plan that lays the foundation for a CoE that meets your needs while adhering to industry best practices. The large-sized development service provides access to an entire group of experienced consultants who shadow your team and develop the processes required to deliver infrastructure as code. The team provides high-level oversight from an architectural perspective, low-level detail-oriented testing and oversight by either providing a Scrum Master or working with your own for sprints or Kanban.

DELIVERABLES

- Sprint planning session
- Project status reports
- 2-week development sprint
- Project close out
- Additional deliverables depend on the size of the service engagement (small, medium or large)

RESOURCE	HOURS	DESCRIPTION
Project Manager/ Scrum Master	40	Daily scrums/updates • Weekly status update tracking and reporting • Weekly update calls • Sprint close out • Sprint report
Architect	40	Daily scrums/updates • Technical oversight • Weekly update calls • Sprint close out
Sr Consultant/ Developer	80	Daily scrums/updates • Code enhancements and development • Weekly update calls • Sprint close out
DDC Sr Consultant/ Developer	80	Daily scrums/updates • Code enhancements and development • Weekly update calls • Sprint close out
DDC Sr Consultant/ Developer	80	Daily scrums/updates • Code enhancements and development • Weekly update calls • Sprint close out
Total Level of Effort:		320 hours

TERMS AND CONDITIONS

This document contains the entire scope of the service offer. Anything not explicitly included above is out of scope. This service offer is subject to the Nutanix Services General Terms and Conditions that can be viewed at <https://www.nutanix.com/support-services/consulting-services/terms-and-conditions>



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