NUTANIX | ZenSar

ZenCARE   Rapid Response Services

MAINTAIN BUSINESS CONTINUITY AND PROTECT PRODUCTIVITY WITH ZENSAR'S EFFECTIVE APPROACH TO **COVID-19** FEATURING NUTANIX FRAME VDI

Safeguard Workforce
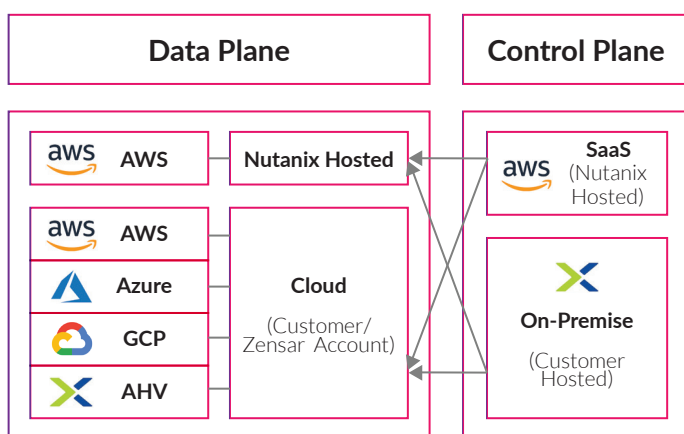
Stabilize Operations

Deliver Superior Experience

At Any Scale | Anywhere | Against All Odds

ZenCare Covid-19 Rapid Response Package includes the following technology bundles:

- Nutanix Frame VDI - 30-day unlimited user offer
- Zensar Digital Infrastructure - Network and Security
- Zensar Digital Workplace Services
- Augmented Service Desk
- Zensar Quick-Deploy Services
- Zensar End-to-End Monitoring services
- Optional bundling of offers
    - Collaboration
    - Automation
    - Cybersecurity Tools

As the Covid-19 pandemic follows through its course forcing communities to a complete lockdown, it is of paramount importance that organizations across any vertical and scale take measures to safeguard their workforce, while ensuring consistency in operations and delivering superior user experience.

To realize this quintessential objective amid these challenging times, all enterprises need to enable employees to work remotely. Unfortunately, not all organizations are equipped to adapt to this sudden surge in remote workforce.
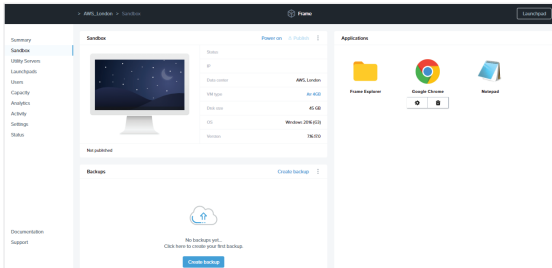
This is where Zensar empathizes with its valued customers. Through our ZenCare offering, we enable customers to ramp up their remote workforce instantly and securely at any scale, anywhere and against all odds.

The ZenCare solution leverages the Nutanix Frame SaaS based VDI control plane. The actual user VDI in the "data plane" could be deployed on AWS/Azure/Google or on-premises with Nutanix AHV hypervisor as shown in the diagram. This delivers the ultimate freedom of choice for businesses so that they can opportunistically harness the power of any combination of Public Cloud or Edge data centers and align with the "Distributed Cloud" strategy across the digital ecosystem.

ZenCare creates a Secure Multi-Cloud environment built on cybersecurity best practices for Firewall, IPS, AntiBot, Antivirus, Threat, VPN, DLP, URL filter, Sandblast Zero-Day Protection, DDoS protection, Data encryption among other enterprise grade customizable and vertical centric security features.

Data Plane

aws **AWS**	**Nutanix Hosted**
aws **AWS**	**Cloud** (Customer/ Zensar Account)
▲ **Azure**	
● **GCP**	
✕ **AHV**	

Control Plane

aws	**SaaS** (Nutanix Hosted)
✕	**On-Premise** (Customer Hosted)

With ZenCare, we can setup up to 1000 VDIs within 72 hours (for critical situations) inclusive of minimally configured Golden Image, ADFS integration, VPN configuration and bundled with 24x7x365 service desk support.

ZenCare – Flexible, Scalable and Fast

No Agent Required	Exceptional Performance	Cloud Agnostic	Deploy in Hours

Single Pane of Glass

ZenCare Bundled Implementation Services

Milestone 1	Milestone 2
Week 1	Week 2

Prerequisites
- VDI/Network/Security Design and Architecture
- VDI Solution Onboarding
- Network Bandwidth Enablement
- Establishing IPSec Network Connectivity
- Security Solution Onboarding
- Defining User Types

Prerequisites
- Create Golden Image (Initiation)

Configuration
- Create Golden Image (cont.)
- Golden Image Testing
- AD Integration
- Publishing Application
- Create Launchpad
- Configure Firewall
- User Onboarding
- Onboarding to Helpdesk

Keep your workforce connected and your business operations efficient amid COVID-19

To learn more about how we can enable instant and secure remote connectivity for your workforce, please write to us at **covid19support@zensar.com** or visit **https://www.zensar.com/zencare** for more details.