Virtual Machine Migration

Product Code: CNS-INF-A-SVC-MIG-VMS

At-a-Glance

Stage: Migrate

Virtual machine (VM) Migration offers IT teams in-depth and practical guidance to migrate virtual machines to Nutanix Cloud Platform (NCP) per the customer-provided migration plan. This offer is ideal for the Migrate stage of a hybrid multicloud journey.

Related Services

- Virtual Machine Migration Planning

Service Scope

Highly skilled consultants with strong domain expertise and rich experience begin with validating the customer-provided migration plan to ensure the virtual machine migration requirements and post-migration validation plan are accurate. The consultant then migrates the virtual machines according to the migration plan.

The service includes the following activities:

- Validate virtual machine migration requirements and validation plan
- Deploy migration tools as required according to the migration plan
- Configure infrastructure as required by the migration plan
- Migrate the virtual machines based on the migration plan
- Monitor the migration process via periodic touchpoints
- Remediate identified migration issues
- Execute the existing post-migration validation plan

Project Management

Nutanix Project Management (PM) oversees Nutanix resources and aligns execution with your goals, scope, and timelines.

Core project management activities may include the following:

- Serve as a single point of contact for all project communication
- End-to-end Nutanix resource management
- Coordinate change window(s) and implementation schedules with customer
- Track and facilitate readiness and prerequisite completion
- Conduct project kickoff/technical readiness meeting(s)
- Integrate customer resources into the high-level project timeline
- Send status update(s)
- Manage timeline(s)

- Deliver created artifacts to the customer
- Facilitate project closeout activities

Limitations

- For each VM Migration offer purchased, migration of all VM packs is limited to a single migration event and each pack purchased is limited to migration of up to 5 VMs or up to 2.5TiB of total data.
- Additional migration events require a separate purchase of the VM Migration offer

  Note: A custom statement of work (SOW) is required for more than 100 VM packs (500 VMs).

- Excludes VM migration planning.

  Note: Nutanix recommends the *Virtual Machine Migration Planning* to meet the migration planning requirement.

- Workloads and operating systems for migration must be supported by the chosen migration tool

  Note: The database migration tool(s) are selected as a result of the database assessment conducted as part of *Database Migration Planning*.

- Excludes in-place conversions from ESXi to AHV
- Excludes migration of Domain Controller, Failover Clusters and Virtual Appliances
- Excludes migration of business-critical database workloads.

  Note: Database migration requires both *Database Migration Planning,* and *Database Migration*.

- Excludes applications requiring third-party certification or validation, such as ERP, EMR, EHR, manufacturing, and other industry-specific solutions

  Note: Any migration activities for these applications are outside the scope of this engagement and must be covered under a separate custom SOW.

- Excludes migration of EUC control plane and EUC workloads.

  Note: EUC migration is available as part of *EUC Workload and Gold Image Migratio*n.

Supported Migration Tools

- Nutanix Move

Supported Source Hypervisors

- Nutanix AHV
- VMware ESXi

Supported Public Cloud Platforms

- Amazon AWS
- Microsoft Azure

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management

- Excludes responsibility for creating, managing, or delivering change management communications

Prerequisites

- Customer-provided migration plan
- Fully supported and functional on-premises NCI cluster, Nutanix Cloud Clusters (NC2) AWS, or Azure Environment that meets all product requirements for Nutanix Move
- Fully supported and functional source environment

> **Note:** For information on the requirements for using Nutanix Move, see *Move User Guide* on the Nutanix Support Portal.

- Operating systems are supported by both NCI and the selected migration tool

> **Note:** For information on the supported guest operating systems, see *Nutanix Compatibility and Interoperability Matrix* on the Nutanix Support Portal.

Required Product Licenses

- Nutanix Cloud Infrastructure (NCI)

Delivered Artifacts

Delivered Artifacts will be provided in English only. Delivery in additional languages must be mutually agreed upon in writing by both parties in advance and may be subject to additional fees.

Delivered Artifact	Description
Migration Procedure	Provides instructions for executing the migration, detailing the tasks, sequencing, validation points, dependencies, and responsible parties required to move workloads and data from the source environment to the target environment in a controlled and repeatable manner.
Migration Summary	Provides an executive-level overview of the migration, summarizing scope, migration approach, workload volumes, key decisions, risks, assumptions, and overall outcomes to give stakeholders a clear understanding of progress, status, and next steps.

Level of Effort

Typically up to 2 days

> **Note:** Migration time varies based on the data volume, throughput, and number of migration events

Delivery Type

Delivery Type	Delivery Hours	Delivery Activities
Virtual	Nutanix provides delivery between 8:00 AM and 5:00 PM local customer time, 5 days during the customer's locally observed work week, excluding normally observed holidays	• Virtual migration • Virtual project management Note: Any in-person project management activities provided solely at Nutanix's discretion
In-person	Nutanix provides delivery between 8:00 AM and 5:00 PM local customer time, 5 days during the customer's locally observed work week, excluding normally observed holidays	• In-person migration • Virtual project management Note: Any in-person project management activities provided solely at Nutanix's discretion

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)

Terms and Conditions

This document contains the entire scope of the service offer. Anything not explicitly included above is out of scope. This service offer is subject to the Nutanix Services General Terms and Conditions, which can be viewed at https://www.nutanix.com/support-services/consulting-services/terms-and-conditions

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