

NCM Intelligent Operations Design

Product Code: CNS-CAS-A-WRK-IOPS-DSGN

At-a-Glance

Stage: Design

The Nutanix Cloud Management (NCM) Intelligent Operations Design offers IT teams in-depth and practical guidance to create a comprehensive design for Nutanix X-Play automation and playbooks to automate common tasks within the Nutanix Cloud Platform (NCP). This engagement is beneficial during the Design stage of a hybrid multicloud journey.

Related Services

- NCM Intelligent Operations Deployment

Service Scope

Delivered by highly skilled consultants with strong domain expertise and rich experience to ensure that the advanced analytics and intelligent insights solution meets your business needs. Design sessions require collaboration with key customer stakeholders from architecture and virtualization teams. After the Design, the consultant develops a Nutanix Design Document for deploying Nutanix X-Play automation and playbooks to automate common tasks within the Nutanix Cloud Platform.

This service includes the following activities:

- Conduct an NCM Intelligence Operations design session:
 - Gather and document solution requirements, constraints, assumptions, dependencies, and decisions
 - Provide an overview of the technology and capture the targeted use cases and actions
- Create a detailed NCM Intelligent Operations design that defines the triggers, built-in workflow actions, and playbooks

Project Management

Nutanix Project Management (PM) oversees Nutanix resources and aligns execution with your goals, scope, and timelines.

Core project management activities may include the following:

- Serve as a single point of contact for all project communication
- End-to-end Nutanix resource management
- Coordinate change window(s) and implementation schedules with customer
- Track and facilitate readiness and prerequisite completion
- Conduct project kickoff/technical readiness meeting(s)
- Integrate customer resources into the high-level project timeline
- Send status update(s)
- Manage timeline(s)

- Deliver created artifacts to the customer
- Facilitate project closeout activities

Limitations

- For each quantity purchased, design is limited to a single pack of 10 action policies or playbooks
- Excludes scripted solutions requiring custom scripts

Note: Custom-scripted solutions can be accommodated via a custom statement of work (SOW)

Supported Hypervisors

- Nutanix AHV
- VMware ESXi

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management
- Excludes responsibility for creating, managing, or delivering change management communications

Prerequisites

- None

Required Product Licenses

- None

Delivered Artifacts

Delivered Artifact	Description
Configuration Workbook	Captures all required configuration settings and decisions gathered during the design session to support accurate and consistent solution deployment.
Design Document	Captures the customer's solution architecture based on design session outcomes, detailing both high-level and low-level designs. It documents requirements, constraints, assumptions, and risks, and provides clear rationale for design decisions to ensure the solution meets performance, availability, scalability, and other critical objectives.

Note: This offer is available with several documentation options, defined here <https://www.nutanix.com/support-services/consulting-services/documentation-tiers>

Level of Effort

Typically up to 3 days for a single action pack

Delivery Type

Delivery Type	Delivery Activities
In-person	<ul style="list-style-type: none">• In-person design session• Virtual documentation• Virtual project management <p>Note: Any in-person project management activities provided solely at Nutanix's discretion</p>

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)
- Nutanix Cloud Manager (NCM)

Terms and Conditions

This document contains the entire scope of the service offer. Anything not explicitly included above is out of scope. This service offer is subject to the Nutanix Services General Terms and Conditions that can be viewed at <https://www.nutanix.com/support-services/consulting-services/terms-and-conditions>

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