

# NCM Intelligent Operations Deployment

Product Code: CNS-INF-A-SVC-ITO-STD

## At-a-Glance

Stage: Deploy

The Nutanix Cloud Management (NCM) Intelligent Operations Deployment accelerates the deployment of Nutanix X-Play automation and playbooks to automate common tasks within the Nutanix Cloud Platform (NCP) with in-depth expertise from highly skilled consultants. This offer is ideal for the Deploy stage of a hybrid multicloud journey.

## Related Services

- NCM Intelligent Operations Design Workshop

## Service Scope

Highly skilled consultants with solid domain expertise and rich experience begin deploying Nutanix X-Play automation according to Nutanix recommended practices and the customer-provided design document. After policies are configured and validated, the consultant creates a customized as-built document to document the final configuration of the automation.

The service includes the following activities:

- Review customer-provided design
- Deploy Prism Central (optional)
- Configure up to 10 X-Play playbooks (automation policies) using built-in or custom triggers, each performing up to 10 composite workflow steps
- Playbooks can be triggered via
  - Conditional alert trigger (e.g., high CPU utilization)
  - Event, manual, or time-driven triggers
  - Scriptless API integration via webhook
- Conduct testing and validation of the policies configured

## Limitations

- For each quantity purchased, deployment is limited to up to 10 action policies or playbooks on a single on-premises Prism Central instance
- Excludes include creation or updates to existing design documentation
- Excludes scripted solutions requiring custom scripts

**Note:** Custom-scripted solutions can be accommodated via a custom statement of work (SOW)

## Supported Hypervisors

- Nutanix AHV
- VMware ESXi

## Prerequisites

- Fully supported and functional on-premises NCI cluster or Nutanix Cloud Cluster (NC2) cluster that meets all product requirements for Prism Central and NCM Intelligent Operations
- Fully supported and functional on-premises Prism Central instance

**Note:** For information on the requirements for configuring NCM Intelligent Operations, see Prism Central Installation or Upgrade in *Prism Central Infrastructure Guide* on the Nutanix Support Portal.

- Ability to resize Prism Central VM, if needed, to support chosen scenario
- Customer-provided Design document

## Required Product Licenses

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Manager (NCM)
- Hypervisor licenses for NCI

**Note:** NCM Licenses are required for all Nutanix, non-Nutanix, and Public Cloud clusters managed by NCM.

## Delivered Artifacts

- As-built Guide

## Duration

Typically up to 2 days for a single action pack

## Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)
- Nutanix Cloud Manager (NCM)

## Terms and Conditions

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