

# Flexible Credits

Product Code: FLEX-CST-CR, FLEX-STG-CR

## At-a-Glance

Stage: All

Nutanix Flex Credits provide a credits program for purchasing Nutanix Professional Services. This program provides the flexibility to utilize budget cycles to pre-buy credits for future use of Nutanix Professional Services and training via redemption of credits. Within the terms of validity of the Flex Credits, use the credits for the portfolio of Nutanix Professional Services, including Consulting, Resident, Technical Account Manager, and Education.

## Service Scope

Purchase Flex Credits globally and apply them to the following types of Nutanix Professional Services:

- Pre-defined Consulting
- Custom Consulting
- Residents
- Technical Account Managers
- Education classes, including certification
- Any future services released by Nutanix Professional Services within the redemption window

Purchase credits, valued at \$100 USD per credit, from Nutanix authorized resellers or distributors.

## Flex Credit Redemption

Please send a request to [flexcredits@nutanix.com](mailto:flexcredits@nutanix.com) and include contact information, business, reason for the request, and purchase order number, if known.

**Note:** Flex Credits cannot be redeemed for Nutanix Success Plus offer.

## Flex Credit Terms and Conditions

- Flex Credits expire 12 months from the purchase date and are non-refundable.
- Flex Credits can be applied to Nutanix Professional Services available at the time of redemption
- The decision on specific Professional Services is not required at time of Flex Credits purchase
- Partial Flex Credits balances can be pooled toward a single redemption

## Terms and Conditions

This document contains the entire scope of the service offer. Anything not explicitly included above is out of scope. This service offer is subject to the Nutanix Services General Terms and Conditions that can be viewed at <https://www.nutanix.com/support-services/consulting-services/terms-and-conditions>

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## Service Descriptions: Flexible Credits

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