# **EUC Workload and Gold Image Migration**

Product Code: CNS-EUC-A-SVC-MIG-V2V

### At-a-Glance

Stage: Migrate

End User Computing (EUC) Workload and Gold Image Migration offers IT teams strong domain expertise to migrate desktop or remote desktop service host (RDSH) VM workloads to the Nutanix Cloud Platform per the customer-provided migration plan. Workloads include both persistent virtual desktops and existing Gold Images. This offer is ideal for the Migrate stage of a hybrid multicloud journey.

#### **Related Services**

- EUC Migration Workshop
- EUC User Data Migration

# Service Scope

Highly skilled consultants with strong domain expertise and rich experience begin with validating the customer-provided migration plan to ensure the migration requirements EUC workloads and the post-migration validation plan are accurate. The consultant then migrates the EUC workloads according to the migration plan.

The service includes the following activities:

- Validate EUC workload and Gold Image migration requirements and validation plan
- Deploy migration tools as required according to the migration plan
- · Configure Active Directory and storage infrastructure settings as required
- Migrate the EUC workloads and Gold Images based on the migration plan
- Integrate migrated workloads into the target EUC broker infrastructure
- Monitor the migration process via periodic touchpoints
- Remediate identified migration issues
- Execute the existing post-migration validation plan

### Limitations

- For each pack purchased, migration is limited to up to 5 VMs or up to 2.5TB of total data
  - o Migration must occur as a single contiguous migration wave
- Excludes migration planning
- Excludes Omnissa Horizon on ESXi to AHV migration, as it is currently unsupported by Nutanix and Omnissa
- Larger environments can be accommodated via a custom statement of work (SOW)

#### **Supported EUC Brokers**

- Citrix Virtual Apps and Desktops
- Citrix DaaS
- Omnissa Horizon

# Prerequisites

- Customer-provided EUC migration plan including VMs targeted for migration
- Fully supported and functioning source environment hosting EUC VMs
- Fully supported and functional on-premises NCI cluster or Nutanix Cloud Clusters (NC2) that meets all product requirements

**Note:** For information on the requirements for NCI Clusters, see Field Installation Overview in the *Field Installation Guide* on the Nutanix Support Portal.

- Fully supported and functional EUC Broker environment that meets all product requirements
- Operating systems are supported by NCI, EUC Broker, and the migration tool

**Note:** For information on the supported guest operating systems, see *Nutanix Compatibility and Interoperability Matrix* on the Nutanix Support Portal.

• EUC and application subject matter experts (SME) available during the migration

### **Required Product Licenses**

- Nutanix Cloud Infrastructure (NCI)
- Hypervisor licenses for NCI
- EUC Broker licensing
- Migration tools licensing

### **Delivered Artifacts**

- Migration Procedure
- Migration Summary

### Level of Effort

Typically 2 days per 5 VMs or up to 2.5TB of total data

### **Delivery Type**

Delivery Type	Delivery Activities
Virtual	Virtual migration

### **Related Products**

• Nutanix Cloud Infrastructure (NCI)



- Nutanix Cloud Clusters (NC2)
- End User Computing (EUC)

#### Terms and Conditions

This document contains the entire scope of the service offer. Anything not explicitly included above is out of scope. This service offer is subject to the Nutanix Services General Terms and Conditions that can be viewed at <a href="https://www.nutanix.com/support-services/consulting-services/terms-and-conditions">https://www.nutanix.com/support-services/consulting-services/terms-and-conditions</a>

©2025 Nutanix, Inc. All rights reserved. Nutanix, the Nutanix logo, and all Nutanix product and service names mentioned herein are registered trademarks or trademarks of Nutanix, Inc. in the United States and other countries. Nutanix, Inc. is not affiliated with VMware by Broadcom or Broadcom. VMware and the various VMware product names recited herein are registered or unregistered trademarks of Broadcom in the United States and/or other countries. All other brand names mentioned herein are for identification purposes only and may be the trademarks of their respective holder(s).

