Early November 2026

Nutanix Professional Services

Limited Availability & Inactive Service Descriptions

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Inactive & Limited Availability Service Descriptions

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Early November 2026

Limited Availability Offers

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What Is a Limited Availability Offer?

A service offer that is only available to certain customer verticals or under special circumstances is considered a limited availability offer. The offer is treated as a Limited Availability offers, with additional required steps for quoting purposes. It is not available through the website or in the main Services Description handbook.

Limited Availability Offer	Date Moved to Limited Availability
NCI Disaster Recovery Deployment for Protection Domains	November 2026
NAI GPT Ultimate Bundle	October 2026
NAI GPT Ultimate Bundle for Cisco	October 2026
Infrastructure Design Advanced Edition	May 2026

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Infrastructure Design Advanced Edition

Product Code: CNS-INF-A-WRK-DSGN-ADV

At-a-Glance

Stage: Design

The Infrastructure Design engagement provides a comprehensive assessment of your current or planned environment to ensure readiness for deploying Nutanix Cloud Infrastructure (NCI) or NC2 clusters.

Designed as a strategic step in your hybrid cloud journey, especially during the planning and design phases, this engagement focuses on:

- Capturing both high-level architecture and low-level implementation design
- Validating integration prerequisites across identity, networking, and storage
- Aligning infrastructure components with Nutanix recommended practices for scalability, security, and performance
- Planning for operational readiness, including functional validation and security hardening

This engagement is especially valuable when designing new infrastructure or preparing for workload migration, ensuring your environment is optimized for deployment and future growth.

Related Services

- Infrastructure Deployment
- NC2 Deployment

Service Scope

The Infrastructure Design engagement begins with a series of collaborative design sessions led by certified Nutanix consultants who bring deep technical expertise and real-world experience. These sessions are designed to deliver immediate value to your architecture and operations teams by:

- Capturing solution requirements, constraints, dependencies, and key decisions to inform both high-level architecture and low-level implementation design
- Designing cluster architecture, virtual networking, and storage aligned to Nutanix recommended practices and future growth needs
- Validating sizing and integration with identity services, IPAM/DNS, and operational dependencies
- Planning for functional validation testing and security hardening across the environment

Consultants work closely with customer stakeholders to uncover integration challenges, align workloads with recommended practices, and ensure readiness for deployment. The engagement also supports single-site and multisite disaster recovery (DR) topology design, including active/active, active/passive, and hub-spoke configurations.

By the end of the engagement, customer teams will have a validated infrastructure design—covering both strategic high-level architecture and detailed low-level planning—tailored to their operational goals and ready for deployment.

The service includes the following activities:

- Gather and document solution requirements, constraints, assumptions, dependencies, and decisions in a series of design sessions
- Develop NCI or NC2 architecture, including interoperability, security, and scalability for future growth
- Define integration with Active Directory (AD)/lightweight directory access protocol (LDAP) and IP address management (IPAM)/domain name service (DNS) environments
- Develop on-premises NCI or NC2 cluster design
- Design virtual networking, including integration with the physical network
- Design public cloud platform connectivity, including mapping of network constructs from on-premises NCI to public cloud, as required
- Design public cloud platform resource access and usage (NC2 only)
- Design virtual storage, including container layout and associated storage optimization features
- Validate cluster sizing based on workload details provided by the customer
- Plan Controller Virtual Machine (CVM) and AHV security hardening and compliance as per the *Nutanix Security Operations Guide*
- Design management plane and operations dependencies, including Multicloud Manager (MCM) for NC2
- Develop a plan for system functional validation testing
- Design security, including data-at-rest encryption, SSL certificate, password complexity, and syslog
- Assess the current state of virtualization elements included in the design
- Assess datacenter infrastructure and rack design
- Plan for VM backup and data protection
- Design to support the migration of existing workloads and storage into the new environment
  - Review the existing environment at a high level to support sizing
  - Develop high-level migration methodology
- Design role-based access control (RBAC) and Nutanix categories/tagging
- Design security and required cloud access controls

Optional Activities for the Advanced Edition

- Design for Nutanix Flow Virtual Networking
  - Design VPC implementation and subnets
- Design for Nutanix Flow Network Security
  - Design security policies and associated categories

Note: The design of existing Flow applications is available with the Flow Design service.

Site Design Topology

Advanced Edition supports a single site or multisite disaster recovery (DR) topology design.

- **Single Site** – Single site design in a single physical site, public cloud region, or resource location
- **Multisite DR** – DR active/active, active/passive, or hub-spoke design configuration

- Including Flow Virtual Networking VPC configurations spanning multiple locations (Advanced Edition only)
- Gather recovery point objective (RPO) and recovery time objective (RTO) requirements for workloads, including DR and replication considerations

Project Management

Nutanix Project Management (PM) oversees Nutanix resources and aligns execution with your goals, scope, and timelines.

Core project management activities may include the following:

- Serve as a single point of contact for all project communication
- End-to-end Nutanix resource management
- Coordinate change window(s) and implementation schedules with customer
- Track and facilitate readiness and prerequisite completion
- Conduct project kickoff/technical readiness meeting(s)
- Integrate customer resources into the high-level project timeline
- Send status update(s)
- Manage timeline(s)
- Deliver created artifacts to the customer
- Facilitate project closeout activities

Limitations

- Limited to general virtualization. Workload-specific designs are available specifically for:
  - Database Design
  - EUC Broker Design
  - AI/ML Design
- Excludes detailed migration planning.

  Note: Detailed planning, including migration wave planning, is available as part of *Virtual Machine Migration Planning*
- Excludes design for Cisco Intersight and Cisco UCS Fabric Interconnects
- Excludes design of the Cisco HCI UCS platform

  Note: *NCI Cluster Design for Cisco* is available for design of NCI on the Cisco HCI UCS platform.
- Flow design is limited to 5 greenfield applications for development of security policies and VPCs
- Excludes design for Nutanix Service Provider Central

Single Site Design Topology

- For each quantity purchased, design is limited to a single production environment at one physical site, public cloud region, availability zone, or resource location for a single supported hypervisor

Multisite DR Design Topology

- For each quantity purchased, design is limited to a single production environment spanning multiple physical sites, public cloud regions, availability zones, or resource locations
- Design is limited to 2 distinct site patterns, though multiple instances of each pattern can be deployed (common for hub-spoke or branch office architectures)

Supported Hypervisors

- Nutanix AHV
- VMware ESXi

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management
- Excludes responsibility for creating, managing, or delivering change management communications

Prerequisites

- None

Related Product Licenses

- None

Delivered Artifacts

Delivered Artifacts will be provided in English only. Delivery in additional languages must be mutually agreed upon in writing by both parties in advance and may be subject to additional fees.

Documentation Option	Delivered Artifact	Description
Standard Documentation	Configuration Workbook	Captures all required configuration settings and decisions gathered during the design session to support accurate and consistent solution deployment.
	Design Document	Captures the customer's solution architecture based on design session outcomes, detailing both high-level and low-level designs. It documents requirements, constraints, assumptions, and risks, and provides clear rationale for design decisions to ensure the solution meets performance, availability, scalability, and other critical objectives.

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Documentation Option	Delivered Artifact	Description
	Deployment Readiness Checklist (NC2 Design Only)	Captures deployment readiness based on customer-owned prerequisites. It ensures that all technical, operational, and logistical elements—such as environment setup, access, configurations, and stakeholder alignment—are in place prior to deployment to support a smooth and successful release.

Level of Effort

Site Topology / Documentation Type	Advanced
Single-Site Standard Documentation	Typically up to 9 days
Multisite DR Standard Documentation	Typically up to 14 days

Delivery Type

Delivery Type	Deliverables
Virtual	• Virtual design session • Virtual documentation • Virtual project management Note: Any in-person project management activities provided solely at Nutanix's discretion
In-person	• In-person design session • Virtual documentation • Virtual project management Note: Any in-person project management activities provided solely at Nutanix's discretion

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)

Terms and Conditions

This document contains the entire scope of the service offer. Anything not explicitly included above is out of scope. This service offer is subject to the Nutanix Services General Terms and Conditions, which can be viewed at https://www.nutanix.com/support-services/consulting-services/terms-and-conditions

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NCI Disaster Recovery Deployment for Protection Domains

Product Code: CNS-INF-A-SVC-DRD-ASY

At-a-Glance

Stage: Deploy

Accelerate deployment of a Nutanix Cloud Infrastructure (NCI) disaster recovery solution with guidance from experienced Nutanix consultants. This service deploys and validates a Protection Domain-based disaster recovery configuration based on a customer-provided design, helping organizations establish a tested recovery capability for business continuity and data protection across Nutanix environments.

Key benefits include:

- Deployment of a Protection Domain-based Async DR or NearSync DR solution based on an approved design
- Configuration of protection domains, remote sites, and VM protection policies
- Validation of planned and unplanned recovery workflows
- Alignment with Nutanix recommended practices
- Knowledge transfer through review of the deployed solution and operational procedures
- Documentation of the final deployed configuration for ongoing operations and support

Related Services

- NCI Disaster Recovery Design

Service Scope

The Nutanix Cloud Infrastructure (NCI) Disaster Recovery Deployment for Protection Domain-based Solutions helps customers accelerate the implementation of legacy Protection Domain-based Async DR and NearSync DR technologies between on-premises availability zones. Working from a customer-provided Disaster Recovery Design Document, Nutanix consultants deploy and configure the disaster recovery solution, validate recovery operations, and document the final environment.

Activities include reviewing disaster recovery requirements and design assumptions, configuring remote sites and protection domains, assigning virtual machines to protection policies, and performing recovery validation testing for planned and unplanned disaster scenarios. Upon completion, Nutanix provides an As-built Guide and updated configuration workbook that capture the deployed configuration and support ongoing operations.

Protection Domain-based Solution Edition

For customers leveraging legacy Protection Domain-based Async DR and NearSync DR technologies between on-premises availability zones.

The Protection Domain-based Solution Edition includes the following activities:

- Review customer-provided DR Design Document, RPO, and RTO requirements

- Review sizing for Nutanix snapshots
- Review requirements for Nutanix Guest Tools (NGT)
- Based upon customer-provided DR design:
  - Configure remote sites
  - Configure protection domains
  - Assign VMs to the protection domains

Note: NGT is required for cross-hypervisor DR

- Test and validate recovery of nonproduction-protected VMs
  - Validate recovery from the primary site protection domain
  - Validate recovery from remote site protection domain
  - Validate protection domain migration (planned event)
  - Validate protection domain activation (unplanned event)
  - Validate post-DR clean-up procedures

Optional Activities for the PD-Based Solution Edition

- Install NGT on VMs

Project Management

Nutanix Project Management (PM) oversees Nutanix resources and aligns execution with your goals, scope, and timelines.

Core project management activities may include the following:

- Serve as a single point of contact for all project communication
- End-to-end Nutanix resource management
- Coordinate change window(s) and implementation schedules with customer
- Track and facilitate readiness and prerequisite completion
- Conduct project kickoff/technical readiness meeting(s)
- Integrate customer resources into the high-level project timeline
- Send status update(s)
- Manage timeline(s)
- Deliver created artifacts to the customer
- Facilitate project closeout activities

Limitations

- For each quantity purchased, deployment is limited to one source cluster and one target cluster. Source and target clusters can be a combination of on-premises NCI, Nutanix Compute, or NC2 clusters.
- Excludes Nutanix Multicloud Snapshot Technology (MST) design or deployment.

Note: *NCI Deployment for On-premises MST* and *NC2 Deployment for MST* offers are available to deploy Nutanix Multicloud Snapshot Technology

Protection Domain-based Solution Edition

- Configure up to 10 protection domains
- Installation of NGT limited to 5 VMs
- Test and validate recovery of up to 5 nonproduction-protected VMs

Supported Hypervisors

- Nutanix AHV
- VMware ESXi

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management
- Excludes responsibility for creating, managing, or delivering change management communications

Prerequisites

- Fully supported and functional on-premises NCI or NC2 source cluster and on-premises NCI or NC2 target cluster that meets all product requirements for the selected DR solution.

  Note: For information on the requirements for configuring Nutanix Disaster Recovery, see Disaster Recovery Requirements in the *Nutanix Disaster Recovery Guide* on the Nutanix Support Portal.

- Completed Pre-Deployment Worksheet

Required Product Licenses

- Nutanix Cloud Infrastructure (NCI)
- Hypervisor license for NCI

Delivered Artifacts

Delivered Artifacts will be provided in English only. Delivery in additional languages must be mutually agreed upon in writing by both parties in advance and may be subject to additional fees.

Delivered Artifact	Description
Test Plan	Documents the Nutanix standard tests executed on the deployed solution and records the results of those tests to confirm the environment is ready for production use. Customer-specific screenshots are excluded and require a separate SOW.
As-built Guide	Captures the final, deployed configuration of the solution, detailing how the environment was actually built and configured in comparison to the customer-provided design.

Delivered Artifact	Description
Updated Configuration Workbook	Updated during deployment, the workbook Captures all required configuration settings and decisions gathered during the design session to support accurate and consistent solution deployment.

Level of Effort

Typically, up to 2 days

Delivery Type

Delivery Type	Delivery Activities
Virtual	• Virtual deployment • Virtual project management Note: Any in-person project management activities provided solely at Nutanix's discretion

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)

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NAI GPT Ultimate Bundle

Product Code: CNS-NAI-GPT-B-ULT

At-a-Glance

Stage: Plan, Design, Deploy and Optimize

The Nutanix Enterprise AI (NAI) generative pretrained transformer (GPT) Bundle offers a streamlined, full-stack solution for orchestrating AI/ML workloads with Nutanix Enterprise AI GPT-in-a-Box. Purpose-built for AI/ML teams, this service simplifies the deployment and management of large language models (LLMs) in a secure, scalable environment.

NAI GPT-in-a-Box integrates the following core components:

- Nutanix Enterprise AI (NAI) – Optimized for AI/ML model orchestration and performance
- Nutanix Cloud Infrastructure (NCI) – Delivers a resilient, high-performance foundation
- Nutanix Unified Storage (NUS) – Supports high-throughput, scalable data storage
- Nutanix Kubernetes Platform (NKP) – Enables containerized deployment and lifecycle management of LLMs

Covering the key stages of the AI journey—Plan, Design, Deploy, and Optimize—the NAI GPT Bundle empowers teams to reduce complexity, accelerate time-to-value, and confidently build a future-ready AI infrastructure.

Service Scope

The Nutanix AI (NAI) GPT Ultimate Bundle delivers a comprehensive, end-to-end approach for deploying AI/ML workloads on Nutanix Cloud Infrastructure (NCI). Designed to guide organizations through every stage of implementation, this structured offering ensures optimized performance, scalability, and operational efficiency for NAI GPT environments.

Led by seasoned consultants with deep expertise in both AI/ML technologies and Nutanix platforms, the NAI Bundle follows a proven methodology:

- Discovery & Planning – Assess AI/ML use cases, technical requirements, and current infrastructure to define a clear implementation path.
- Design – Develop a tailored architecture optimized for customer-specific AI/ML workloads and business goals.
- Deployment – Implement the solution in alignment with Nutanix-recommended practices and validated design specifications.
- Knowledge Transfer – Empower customer AI/ML teams with the skills and documentation needed to manage and scale the environment confidently

For customers with the NAI GPT Ultimate Edition software license for their on-premises NCI environment.

This bundle includes the following activities:

AI/ML Discovery

- Gather and analyze customer AI/ML use case, requirements, and expectations

- Assess and summarize the current state of AI/ML
- Identify data management considerations, including the data source, data preparation for AI/ML use, data protection, and security
- Look at the client's current Data Governance
- Learn the importance of choosing the right LLM
- Identify GPU selection and configuration options
- Explore options for training the model, such as using virtual machines (VMs) or container services
- Review capacity planning and scalability considerations for the number of end users who will leverage the GPT-based application
- Develop a Risk Management Plan

NAI Design

- Gather and document solution requirements, constraints, assumptions, dependencies, and decisions in a series of initial high-level design sessions
- Develop AI workload design on NCI platform.
  - Develop NCI/Nutanix Kubernetes Platform (NKP)/NAI interoperability, security, and scalability for future growth
  - Define integration with Active Directory (AD)/lightweight directory access protocol (LDAP) and domain name service (DNS) environments
  - Review the customer’s current data governance
  - Develop the NCI cluster design
  - Gather graphics processing unit (GPU) requirements based on use cases
  - Design virtual networking, including integration with the physical network
  - Design virtual storage, including container layout, compression, and de-duplication
  - Design NAI, including documenting the number of instances and identifying the LLM to use based on the use cases
- Validate NCI/NAI sizing based on AI use case details provided by the customer
- Discuss the GPU selection and configuration options for inference
- Assess the network requirements and design virtual networking, including integration with the physical network
- Validate cluster size and platform selection based on workload details provided by the customer
- Design security including data-at-rest encryption, Secure Sockets Layer (SSL) certificate, password complexity, and syslog

NUS Design

- Gather and document solution requirements, constraints, assumptions, dependencies, risks, mitigations, and decisions in the design session
- Deliver an overview of high-level architecture and concepts of either NUS Files and Objects
- Review the customer’s current landscape, use cases, and operations, and identify how NUS data services fit into the existing environment

- Assess resources required for the on-premises NCI environment
- Evaluate and define the integration of other infrastructure services required for the deployment with a focus on NUS (AD, DNS, network time protocol (NTP), directory services, identity services, etc.)
- Define NUS File shares and share types based on the use case
- Plan security hardening and compliance as per the *Nutanix Security Operations Guide*
- Develop a Validation Plan that addresses the access and management of NUS Files
- Define Nutanix Objects store and bucket/s
- Plan security hardening and compliance as per the *Nutanix Security Operations Guide*

NKP Design

- Gather and document solution requirements, constraints, assumptions, dependencies, risks, mitigations, and decisions in the design sessions
- Review the containerized workload use case system resource requirements with customer application owners
- Assess NKP Control Plane, workers, and infrastructure nodes quantity and capacity requirements based on solution sizing
- Review GPU-targeted containerized workload use cases and assess NKP worker node pools, quantity, and capacity requirements based on solution sizing
- Develop NKP architecture, including cluster API (CAPI) provisioning method, interoperability, security, and scalability for future growth
- Identify integration required for the customer-supplied identity provider (IdP) used for cluster-based authentication
- Identify virtual networking for NKP nodes (east-west/north-south)
- Identify virtual storage for NKP nodes and containerized workload design
- Plan default container storage interface (CSI) integration-based solution for NKP
- Identify an NKP image registry solution as needed
- Plan SSL certificate strategy
- Identify an NKP compute base machine template, as needed
- Design an NKP backup strategy using the default provided NKP backup solution
- Develop a Validation Plan for NKP
- Integrate and finalize all design documents (NCI, NUS, NKP, NAI, networking, storage, security, etc.)
- Develop a comprehensive Validation Plan (leveraging plans from T3/T4 and adding overall system tests)
- Review and update the Risk Management Plan
- Plan communications for NKP Control Plane and Workers
- Design NKP multitenancy model, including role-based access control (RBAC) policy

- Review containerized workload use cases and assess NKP worker node pools, quantity, and capacity requirements for the NKP management cluster and managed workload clusters based on solution sizing
- Document observability design elements for centralized monitoring and logging as they pertain to the designed multitenancy model

Infrastructure Deployment for AI Workloads

- Review customer-provided Design and Configuration documentation
- Review and validate deployment prerequisites (questionnaires, binaries, virtual networks, IP addresses, existing environment, availability of other infrastructure services such as AD, DNS, NTP, etc.)
- Deploy and configure NCI cluster via LCM, including recommended firmware and Acropolis operating system (AOS)
- Deploy and configure the hypervisor cluster on the deployed NCI cluster, including integration into existing vCenter/virtual machine manager (VMM) or vCenter Service Appliance (VCSA) deployment
- Configure LCM for automatic updates
- Configure layer 2 virtual networking and virtual switches on hypervisor hosts
- Deploy and integrate with Prism Central
- Install and configure hardware and drivers for GPU, including host drivers
- Test and validate the deployed NCI clusters

Optional Activities for Infrastructure Deployment for AI Workloads

- Enable local key management service (KMS) for encryption
- Install and configure non-factory installed supported hardware (random-access memory (RAM), local area network (LAN), sold-state drive (SSD), hard-disk drive (HDD), etc.)
- Harden Nutanix Controller VM and AHV according to the *Nutanix Security Guide*
- Optional activities for vGPU
    - Deploy GPU license server
    - Configure a single test VM for vGPU

NUS Deployment

- Deploy NUS Files and Objects
- Deploy and configure the NUS data service per the customer-provided Design document
- Configure NUS File servers and shares
- Configure NUS Objects Store and buckets
- Assign IP addresses for NUS data services
- Configure security for NUS data services
- Configure certificates for NUS Objects
- Configure Internet content adaption protocol (ICAP)

- Configure bucket options (policies, versioning, lifecycle, WORM)
- Configure NUS Files to support workload-specific needs
- Verify NUS Files and Objects data service is accessible

Optional Activities for NUS Deployment

- Configure standard smart tiering
- Deploy and configure File Analytics
- Deploy and configure Data Lens

NKP Deployment Enterprise Edition

- Set up/configure NKP deployment host for NKP cluster deployments
- Deploy a single NKP-supported CAPI-provisioned NKP cluster
- Configure an NKP Compute node machine set
- Set up NKP load balancer with fully qualified domain name (FQDN)
- Configure SSL certificates for NKP services
- Configure the default supported CSI based on the CAPI provisioning method used
- Install and configure GPU operator on NKP
- Configure NKP-based IdP authentication
- Deploy NKP platform applications
- Configure NKP licensing
- Configure NKP banner
- Seed a single NKP image registry, if required
- Review the NCI cluster configuration that runs a supported Kubernetes platform, including:
    - Verification of GPU support
    - Installation of GPU operator
    - NKP version and configuration
    - Set up/configuration of NUS files with CSI in NKP
    - Set up/configuration of NKP load balancer with FQDN and SSL certification
- Provide knowledge transfer (KT) session on the following topics:
    - NKP user interface (UI), including cluster creation, identity provider authentication, user token generation, and resource alerts
    - NKP disaster recovery (DR) backups, including example namespace backup and restore
    - NKP observability, including monitoring and logging
    - Deploy a single NKP workload cluster using the same CAPI provisioning method
    - Configure a single NKP Workspace and up to 2 projects
    - Configure NKP UI-based RBAC
    - Provide KT session on NKP-provided Kubecost and Insights

NAI Deployment

- Install NAI on the NKP cluster
- Add and update Nutanix helm repository
- Set up Hugging Face
- Import LLM
- Configure endpoint
- Demonstrate the LLM with a sample application

AI/ML Strategic and Optimization Series

- Gather and discuss customer AI/ML use cases, requirements, and expectations periodically
- Assess and summarize the current state of AI/ML
- Review capacity planning and scalability considerations for the number of end users who will leverage the GPT-based application
- Identify data management considerations, including the data source and preparation for AI/ML use, and data protection and security
- Develop a risk management plan
- Learn the importance of choosing the right LLM
- Identify GPU selection and configuration options
- Explore options for training the model, such as using VMs or container services

Project Management

Nutanix Project Management (PM) oversees Nutanix resources and aligns execution with your goals, scope, and timelines.

Core project management activities may include the following:

- Serve as a single point of contact for all project communication
- End-to-end Nutanix resource management
- Coordinate change window(s) and implementation schedules with customer
- Track and facilitate readiness and prerequisite completion
- Conduct project kickoff/technical readiness meeting(s)
- Integrate customer resources into the high-level project timeline
- Send status update(s)
- Manage timeline(s)
- Deliver created artifacts to the customer
- Facilitate project closeout activities

Limitations

- For each quantity purchased, deployment is limited to 1 node. A maximum of 31 nodes on a single on-premises NCI cluster

Note: For AI/ML workloads running on Bare Metal or Public Cloud, a custom statement of work (SOW) is required

AI/ML Discovery

- Planning is limited to a single AI/ML use case

NAI Design

- Infrastructure design is limited to a single AI/ML inference use case in a single physical site
- Management and other cluster designs require a separate *Infrastructure Design* for each additional cluster

NUS Design

- NUS design includes a single NUS Files and a single Objects data service

Infrastructure Deployment

- Excludes deployment of NCI Flow Network Security, or NCI Advanced Replication

NUS Deployment

- Excludes migration of existing data to NUS Files or NUS Objects

NKP Deployment

- Selected CAPI provisioner must support the hardware platform
- Excludes continuous integration (CI) design of containerized workloads
- Excludes configurations requiring customization or enhancements of the existing product's capabilities
- KT session is limited to NKP out-of-box functionality
- Cluster API provisioning method is limited to the Nutanix infrastructure
- Configuration of the NKP product is limited to the features available in the NKP Ultimate license
- Configure up to 2 storage classes for NUS Volumes
- Configure up to 2 volume snapshot storage classes for NUS Volumes
- Configure up to 1 NKP-supported IdP source for cluster authentication
- For optional activities, configure up to 2 storage classes for NUS Files

NAI Deployment

- Excludes training a new LLM

AI/ML Strategy and Optimization Series

- For each quantity purchased, a single session series that includes a maximum of 12 1-day sessions
- Limited to strategic guidance and optimization recommendations
- Excludes hands-on implementation or deployment activities
- Focused on Nutanix-supported AI/ML solutions and infrastructure

Note: Customer is expected to notify Nutanix at least 2 weeks in advance to schedule 1-day sessions that vary from a preset schedule.

Supported Hypervisors

- Nutanix AHV

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management
- Excludes responsibility for creating, managing, or delivering change management communications

Prerequisites

- Hardware that meets all product requirements that meets all product requirements for NCI, NKP, NUS, and a supported GPU

  Note: For information on the requirements for NCI Clusters, see Field Installation Overview in the *Field Installation Guide* on the Nutanix Support Portal.

  For information on NUS Files Prerequisites, see Prerequisites in *Nutanix Files User's Guide* on the Nutanix Support Portal.

  For information on NUS Objects Prerequisites, see Objects Prerequisites and Limitations in *Nutanix Objects User's Guide* on the Nutanix Support Portal.

  For information on the requirements for deploying NKP, see Basic Installations by Infrastructure in the *Nutanix Kubernetes Platform Guide* on the Nutanix Support Portal

  For information on the requirements for NAI, see Nutanix Enterprise AI Requirements in the *Nutanix Enterprise AI Guide on the Nutanix Support Portal*

  Fully supported and functional on-premises Prism Central instance

  For information on the requirements for configuring NCM Intelligent Operations, see Prism Central Installation *or* Upgrade in *Prism Central Infrastructure Guide* on the Nutanix Support Portal.

- Required NUS certificates must be generated and made available by the customer

Required Product Licenses

- NAI GPT Ultimate Only

Delivered Artifacts

Delivered Artifacts will be provided in English only. Delivery in additional languages must be mutually agreed upon in writing by both parties in advance and may be subject to additional fees.

Stage	Artifacts	Description
Planning	Optimized Customer Strategy	Captures the recommended strategic approach developed during the planning session, aligning the customer's business objectives, technical priorities, and operational considerations into a clear, optimized path forward. The strategy provides guidance on sequencing, focus areas, and trade-offs to help customers maximize value, reduce risk, and support long-term success.

Stage	Artifacts	Description
	High-level Summary Presentation	Translates planning session discussions into a clear, executive-ready summary that helps customers understand the planned approach, operational impacts, key decisions, and recommended next steps.
Design	Configuration Workbook	Captures all required configuration settings and decisions gathered during the design session to support accurate and consistent solution deployment.
	Design Document	Captures the customer's solution architecture based on design session outcomes, detailing both high-level and low-level designs. It documents requirements, constraints, assumptions, and risks, and provides clear rationale for design decisions to ensure the solution meets performance, availability, scalability, and other critical objectives.
Deployments	Configuration Workbook	Captures all required configuration settings and decisions gathered during the design session to support accurate and consistent solution deployment.
	As-built Guide	Captures the final, deployed configuration of the solution, detailing how the environment was actually built and configured in comparison to the customer-provided design.
Strategy & Optimization	Strategic Recommendations Report	Documents the strategic recommendations developed during the strategic session, aligning customer business objectives, technical priorities, and operational considerations. The report outlines recommended actions, rationale, and trade-offs to help guide informed decision-making and long-term success.
	AI/ML Roadmap Updates	Captures updates to the customer's roadmap based on the strategic session outcomes, reflecting refined priorities, sequencing, and timelines. These updates provide a clear, actionable view of next steps and planned initiatives aligned to the optimized strategy.
	Performance Optimization Recommendations Report	Documents findings and recommendations focused on improving solution performance, efficiency, and scalability. The report identifies optimization opportunities, supporting analysis, and prioritized actions to help the customer maximize value and operational effectiveness.

Level of Effort

Typically up to 30 days, excluding AI/ML Strategy and Optimization Series

Note: AI/ML Strategy and Optimization Series - Each session in the series is a single day duration, typically held one day per month, delivered virtually. Multiple sessions can be combined into a single month with a maximum number of 12 1-day sessions

Delivery Type

Delivery Type	Delivery Activities
Virtual	• Virtual design session • Virtual documentation • Virtual NCI infrastructure deployment • Virtual NUS, NKP, and NAI deployment • Virtual AI/ML Strategy and Optimization sessions • Virtual project management Note: Any in-person project management activities provided solely at Nutanix's discretion
In-person	• In-person design session • Virtual documentation • In-person NCI infrastructure deployment • Virtual NUS, NKP, and NAI deployment • Virtual AI/ML Strategy and Optimization sessions • Virtual project management Note: Any in-person project management activities provided solely at Nutanix's discretion

Related Products

- Nutanix Enterprise AI (NAI)
- Nutanix Cloud Infrastructure (NCI)
- Nutanix Unified Storage (NUS)
- Nutanix Kubernetes Platform (NKP)

Terms and Conditions

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NAI GPT Ultimate Bundle for Cisco

Product Code: CNS-NAI-GPT-B-ULT-ONP-SD-INP-CSCO, CNS-NAI-GPT-B-ULT-ONP-SD-VIRT-CSCO

At-a-Glance

Stage: Plan, Design, Deploy and Optimize

The Nutanix Enterprise AI (NAI) generative pretrained transformer (GPT) Bundle offers a streamlined, full-stack solution for orchestrating AI/ML workloads with Nutanix Enterprise AI GPT-in-a-Box. Purpose-built for AI/ML teams, this offering simplifies the deployment and management of large language models (LLMs) in a secure, scalable environment.

NAI GPT-in-a-Box integrates the following core components:

- Nutanix Enterprise AI (NAI) – Optimized for AI/ML model orchestration and performance
- Nutanix Cloud Infrastructure (NCI) – Delivers a resilient, high-performance foundation
- Nutanix Unified Storage (NUS) – Supports high-throughput, scalable data storage
- Nutanix Kubernetes Platform (NKP) – Enables containerized deployment and lifecycle management of LLMs

Covering the key stages of the AI journey—Plan, Design, Deploy, and Optimize—the NAI GPT Bundle empowers teams to reduce complexity, accelerate time-to-value, and confidently build a future-ready AI infrastructure.

Service Scope

The Nutanix AI (NAI) GPT Ultimate Bundle delivers a comprehensive, end-to-end approach for deploying AI/ML workloads on Nutanix Cloud Infrastructure (NCI). Designed to guide organizations through every stage of implementation, this structured offering ensures optimized performance, scalability, and operational efficiency for NAI GPT environments.

Led by seasoned consultants with deep expertise in both AI/ML technologies and Nutanix platforms, the NAI Bundle follows a proven methodology:

- Discovery & Planning – Assess AI/ML use cases, technical requirements, and current infrastructure to define a clear implementation path.
- Design – Develop a tailored architecture optimized for customer-specific AI/ML workloads and business goals.
- Deployment – Implement the solution in alignment with Nutanix-recommended practices and validated design specifications.
- Knowledge Transfer – Empower customer AI/ML teams with the skills and documentation needed to manage and scale the environment confidently

For customers with the NAI GPT Ultimate Edition software license for their on-premises NCI environment.

This bundle includes the following activities:

AI/ML Discovery

- Gather and analyze customer AI/ML use case, requirements, and expectations

- Assess and summarize the current state of AI/ML
- Identify data management considerations, including the data source, data preparation for AI/ML use, data protection, and security
- Look at the client's current Data Governance
- Learn the importance of choosing the right LLM
- Identify GPU selection and configuration options
- Explore options for training the model, such as using virtual machines (VMs) or container services
- Review capacity planning and scalability considerations for the number of end users who will leverage the GPT-based application
- Develop a Risk Management Plan

NAI Design

- Gather and document solution requirements, constraints, assumptions, dependencies, and decisions in a series of initial high-level design sessions
- Develop AI workload design on NCI platform
  - Develop NCI/NKP/NAI interoperability, security, and scalability for future growth
  - Define integration with Active Directory (AD)/lightweight directory access protocol (LDAP) and domain name service (DNS) environments
  - Review the customer’s current data governance
  - Validate existing NCI cluster design
  - Gather graphics processing unit (GPU) requirements based on use cases
  - Design NAI, including documenting the number of instances and identifying the LLM to use based on the use cases
- Validate NCI/NAI sizing based on AI use case details provided by the customer
- Discuss the GPU selection and configuration options for inference
- Assess the network requirements and design virtual networking, including integration with the physical network
- Validate cluster size and platform selection based on workload details provided by the customer
- Design security including data-at-rest encryption, Secure Sockets Layer (SSL) certificate, password complexity, and syslog

NUS Design

- Gather and document solution requirements, constraints, assumptions, dependencies, risks, mitigations, and decisions in the design session
- Deliver an overview of high-level architecture and concepts of either NUS Files and Objects
- Review the customer’s current landscape, use cases, and operations, and identify how NUS data services fit into the existing environment
- Assess resources required for the on-premises NCI environment

- Evaluate and define the integration of other infrastructure services required for the deployment with a focus on NUS (AD, DNS, network time protocol (NTP), directory services, identity services, etc.)
- Define NUS File shares and share types based on the use case
- Plan security hardening and compliance as per the *Nutanix Security Operations Guide*
- Develop a Validation Plan that addresses the access and management of NUS Files
- Define Nutanix Objects store and bucket/s
- Plan security hardening and compliance as per the *Nutanix Security Operations Guide*

NKP Design

- Gather and document solution requirements, constraints, assumptions, dependencies, risks, mitigations, and decisions in the design session
- Review the containerized workload use case system resource requirements with customer application owners
- Assess NKP Control Plane, workers, and infrastructure nodes quantity and capacity requirements based on solution sizing
- Review GPU-targeted containerized workload use cases and assess NKP worker node pools, quantity, and capacity requirements based on solution sizing
- Develop NKP architecture, including cluster API (CAPI) provisioning method, interoperability, security, and scalability for future growth
- Identify integration required for the customer-supplied identity provider (IdP) used for cluster-based authentication
- Identify virtual networking for NKP nodes (east-west/north-south)
- Identify virtual storage for NKP nodes and containerized workload design
- Plan default container storage interface (CSI) integration-based solution for NKP
- Identify an NKP image registry solution as needed
- Plan SSL certificate strategy
- Identify an NKP compute base machine template, as needed
- Design an NKP backup strategy using the default provided NKP backup solution
- Develop a Validation Plan for NKP
- Integrate and finalize all design documents (NCI, NUS, NKP, NAI, networking, storage, security, etc.)
- Develop a comprehensive Validation Plan (leveraging plans from T3/T4 and adding overall system tests)
- Review and update the Risk Management Plan
- Plan communications for NKP Control Plane and Workers
- Design NKP multitenancy model, including role-based access control (RBAC) policy
- Review containerized workload use cases and assess NKP worker node pools, quantity, and capacity requirements for the NKP management cluster and managed workload clusters based on solution sizing

- Document observability design elements for centralized monitoring and logging as they pertain to the designed multitenancy model

Infrastructure Deployment for AI Workloads

- Review customer-provided design and configuration documentation
- Validate Cisco Intersight or UCS Server Platform pre-configuration
- Review and validate deployment prerequisites (questionnaires, binaries, virtual networks, IP addresses, existing environment, availability of other infrastructure services such as AD, DNS, NTP, etc.)
- Deploy and configure Cisco HCI UCS cluster, including recommended firmware (via LCM) and AOS using either Cisco Intersight Standalone Mode (ISM) or Cisco Intersight Managed Mode (IMM)
- Deploy and configure the hypervisor cluster on the deployed NCI cluster
  - Configure LCM for automatic updates (online, dark site bundle, or via integration into an existing dark site LCM webserver)
- Configure layer 2 virtual networking on hypervisor hosts
  - Configure hypervisor virtual switches
- Deploy and integrate Prism Central

Optional Activities for Infrastructure Deployment for AI Workloads

- Enable local key management service (KMS) for encryption
- Harden Nutanix Controller VM and AHV according to the *Nutanix Security Guide*
- Optional activities for vGPU
  - Deploy GPU license server
  - Configure a single test VM for vGPU

Optional Activities for vGPU

  - Deploy GPU license server
  - Configure a single test VM for vGPU

NUS Deployment

- Deploy NUS Files and Objects
- Deploy and configure the NUS data service per the customer-provided Design document
- Configure NUS File servers and shares
- Configure NUS Objects Store and buckets
- Assign IP addresses for NUS data services
- Configure security for NUS data services
- Configure certificates for NUS Objects
- Configure Internet content adaption protocol (ICAP)
- Configure bucket options (policies, versioning, lifecycle, WORM)
- Configure NUS Files to support workload-specific needs

- Verify NUS Files and Objects data service is accessible

Optional Activities for NUS Deployment

- Configure standard smart tiering
- Deploy and configure File Analytics
- Deploy and configure Data Lens

NKP Deployment Enterprise Edition

- Set up/configure NKP deployment host for NKP cluster deployments
- Deploy a single NKP-supported CAPI-provisioned NKP cluster
- Configure an NKP Compute node machine set
- Set up NKP load balancer with fully qualified domain name (FQDN)
- Configure SSL certificates for NKP services
- Configure the default supported CSI based on the CAPI provisioning method used
- Install and configure GPU operator on NKP
- Configure NKP-based IdP authentication
- Deploy NKP platform applications
- Configure NKP licensing
- Configure NKP banner
- Seed a single NKP image registry, if required
- Review the NCI cluster configuration that runs a supported Kubernetes platform, including:
  - Verification of GPU support
  - Installation of GPU operator
  - NKP version and configuration
  - Set up/configuration of NUS files with CSI in NKP
  - Set up/configuration of NKP load balancer with FQDN and SSL certification
- Provide knowledge transfer (KT) session on the following topics:
  - NKP user interface (UI), including cluster creation, identity provider authentication, user token generation, and resource alerts
  - NKP disaster recovery (DR) backups, including example namespace backup and restore
  - NKP observability, including monitoring and logging
  - Deploy a single NKP workload cluster using the same CAPI provisioning method
  - Configure a single NKP Workspace and up to 2 projects
  - Configure NKP UI-based RBAC
  - Provide KT session on NKP-provided Kubecost and Insights

NAI Deployment

- Install NAI on the NKP cluster

- Add and update Nutanix helm repository
- Set up Hugging Face
- Import LLM
- Configure endpoint
- Demonstrate the LLM with a sample application

AI/ML Strategic and Optimization Series

- Gather and discuss customer AI/ML use cases, requirements, and expectations periodically
- Assess and summarize the current state of AI/ML
- Review capacity planning and scalability considerations for the number of end users who will leverage the GPT-based application
- Identify data management considerations, including the data source and preparation for AI/ML use, and data protection and security
- Develop a risk management plan
- Learn the importance of choosing the right LLM
- Identify GPU selection and configuration options
- Explore options for training the model, such as using VMs or container services

Project Management

Nutanix Project Management (PM) oversees Nutanix resources and aligns execution with your goals, scope, and timelines.

Core project management activities may include the following:

- Serve as a single point of contact for all project communication
- End-to-end Nutanix resource management
- Coordinate change window(s) and implementation schedules with customer
- Track and facilitate readiness and prerequisite completion
- Conduct project kickoff/technical readiness meeting(s)
- Integrate customer resources into the high-level project timeline
- Send status update(s)
- Manage timeline(s)
- Deliver created artifacts to the customer
- Facilitate project closeout activities

Limitations

- For each quantity purchased, deployment is limited to 1 node. A maximum of 31 nodes on a single on-premises NCI cluster

Note: For AI/ML workloads running on Bare Metal or Public Cloud, a custom statement of work (SOW) is required

- Limited to Cisco HCI UCS environments

AI/ML Discovery

- Planning is limited to a single AI/ML use case

NAI Design

- Infrastructure design is limited to a single AI/ML inference use case in a single physical site
- Management and other cluster designs require a separate *Infrastructure Design* for each additional cluster

NUS Design

- NUS design includes a single NUS Files and a single Objects data service

Infrastructure Deployment

- Excludes Cisco Intersight (standalone and managed modes), Fabric Interconnect, Fabric Extender and UCS Manager configurations
- Excludes creation or updates to existing Design Document
- Excludes deployment of EUC, AI/ML, Kubernetes, or database workloads
- Excludes integration into an external KMS
- Excludes deployment of NCI Flow Network Security, or NCI Advanced Replication

NUS Deployment

- Excludes migration of existing data to NUS Files or NUS Objects

NKP Deployment

- Selected CAPI provisioner must support the hardware platform
- Excludes continuous integration (CI) design of containerized workloads
- Excludes configurations requiring customization or enhancements of the existing product's capabilities
- KT session is limited to NKP out-of-box functionality
- Cluster API provisioning method is limited to the Nutanix infrastructure
- Configuration of the NKP product is limited to the features available in the NKP Ultimate license
- Configure up to 2 storage classes for NUS Volumes
- Configure up to 2 volume snapshot storage classes for NUS Volumes
- Configure up to 1 NKP-supported IdP source for cluster authentication
- For optional activities, configure up to 2 storage classes for NUS Files

NAI Deployment

- Excludes training a new LLM

AI/ML Strategy and Optimization Series

- For each quantity purchased, a single series that includes a maximum of 12 1-day sessions

- Limited to strategic guidance and optimization recommendations
- Excludes hands-on implementation or deployment activities
- Focused on Nutanix-supported AI/ML solutions and infrastructure

> **Note:** Customer is expected to notify Nutanix at least 2 weeks in advance to schedule 1-day sessions that vary from a preset schedule.

Supported Hypervisors

- Nutanix AHV

Prerequisites

- Fabric Interconnect, Fabric Extenders, and other network infrastructure components must be deployed, configured, and functioning
- For Cisco Intersight integration, Cisco Intersight infrastructure services must be deployed, configured, and functioning
- Firewall rules to connect to Cisco Intersight and the internet must be implemented per https://www.intersight.com/help/saas/getting_started/system_requirements#port_requirements
- Hardware that meets all product requirements that meets all product requirements for NCI, NKP, NUS, and a supported GPU

> **Note:** For information on the requirements for NCI Clusters, see Field Installation Overview in the *Field Installation Guide* on the Nutanix Support Portal.
>
> For information on NUS Files Prerequisites, see Prerequisites in *Nutanix Files User's Guide* on the Nutanix Support Portal.
>
> For information on NUS Objects Prerequisites, see Objects Prerequisites and Limitations in *Nutanix Objects User's Guide* on the Nutanix Support Portal.
>
> For information on the requirements for deploying NKP, see Basic Installations by Infrastructure in the *Nutanix Kubernetes Platform Guide* on the Nutanix Support Portal
>
> For information on the requirements for NAI, see Nutanix Enterprise AI Requirements in the *Nutanix Enterprise AI Guide on the Nutanix Support Portal*
>
> Fully supported and functional on-premises Prism Central instance
>
> For information on the requirements for configuring NCM Intelligent Operations, see Prism Central Installation *or* Upgrade in *Prism Central Infrastructure Guide* on the Nutanix Support Portal.

- Required NUS certificates must be generated and made available by the customer

Required Product Licenses

- NAI GPT Ultimate Only

Delivered Artifacts

Delivered Artifacts will be provided in English only. Delivery in additional languages must be mutually agreed upon in writing by both parties in advance and may be subject to additional fees.

Stage	Artifacts	Description
Planning	Optimized Customer Strategy	Captures the recommended strategic approach developed during the planning session, aligning the customer's business objectives, technical priorities, and operational considerations into a clear, optimized path forward. The strategy provides guidance on sequencing, focus areas, and trade-offs to help customers maximize value, reduce risk, and support long-term success.
	High-level Summary Presentation	Translates planning session discussions into a clear, executive-ready summary that helps customers understand the planned approach, operational impacts, key decisions, and recommended next steps.
Design	Configuration Workbook	Captures all required configuration settings and decisions gathered during the design session to support accurate and consistent solution deployment.
	Design Document	Captures the customer's solution architecture based on design session outcomes, detailing both high-level and low-level designs. It documents requirements, constraints, assumptions, and risks, and provides clear rationale for design decisions to ensure the solution meets performance, availability, scalability, and other critical objectives.
Deployments	Configuration Workbook	Captures all required configuration settings and decisions gathered during the design session to support accurate and consistent solution deployment.
	As-built Guide	Captures the final, deployed configuration of the solution, detailing how the environment was actually built and configured in comparison to the customer-provided design.
Strategy & Optimization	Strategic Recommendations Report	Documents the strategic recommendations developed during the strategic session, aligning customer business objectives, technical priorities, and operational considerations. The report outlines recommended actions, rationale, and trade-offs to help guide informed decision-making and long-term success.
	AI/ML Roadmap Updates	Captures updates to the customer's roadmap based on the strategic session outcomes, reflecting refined priorities, sequencing, and timelines. These updates provide a clear, actionable view of next steps and planned initiatives aligned to the optimized strategy.
	Performance Optimization Recommendations Report	Documents findings and recommendations focused on improving solution performance, efficiency, and scalability. The report identifies optimization opportunities, supporting analysis, and prioritized actions to help the customer maximize value and operational effectiveness.

Level of Effort

Typically up to 30 days, excluding AI/ML Strategy and Optimization Series

Note: AI/ML Strategy and Optimization Series - Each session in the series is a single day duration, typically held one day per month, delivered virtually. Multiple sessions can be combined into a single month with a maximum number of 12 1-day sessions

Delivery Type

Delivery Type	Pro
Virtual	• Virtual design session • Virtual documentation • Virtual NCI infrastructure deployment • Virtual NUS, NKP, and NAI deployment • Virtual AI/ML Strategy and Optimization sessions • Virtual project management Note: Any in-person project management activities provided solely at Nutanix's discretion
In-person	• In-person design session • Virtual documentation • In-person NCI Infrastructure deployment • Virtual NUS, NKP, and NAI deployment • Virtual AI/ML Strategy and Optimization sessions • Virtual project management Note: Any in-person project management activities provided solely at Nutanix's discretion

Related Products

- Nutanix Enterprise AI (NAI)
- Nutanix Cloud Infrastructure (NCI)
- Nutanix Unified Storage (NUS)
- Nutanix Kubernetes Platform (NKP)

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Inactive Professional Services Offers

NUTANIX

What Is an Inactive Offer?

A service offer that transitions to Inactive can no longer be quoted. Mentions of the offer are no longer available on the website or in the Services Description handbook.

This book includes offers inactivated in calendar year 2026 and forward: it does not include offers inactivated prior to calendar year 2026.

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Inactive Offer	Date Moved to Inactive
VMC on AWS to NC2 Migration Bundle Enterprise Edition	November 2026
FastTrack for NUS Files	November 2026
AI/ML Strategy and Optimization Series	August 2026
FastTrack for NCM Cost Governance	August 2026
NCI Flow Network Security Microsegmentation Design	May 2026
NCI Flow Network Security Microsegmentation Deployment	May 2026
FastTrack for NCI Flow Network Security Microsegmentation	May 2026
FastTrack for NCI Flow Virtual Networking VPC	May 2026
NC2 Design Workshop – Legacy Edition	May 2026

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VMC on AWS to NC2 Migration Bundle Enterprise Edition

Product Code: CNS-INF-B-VMC-MIG

At-a-Glance

Stage: Design, Deploy, and Migrate

The VMware Cloud (VMC) to Nutanix Cloud Clusters (NC2) Migration Bundle Enterprise Edition offers IT teams a comprehensive solution for designing and deploying NC2 to support applications and workloads running on an Amazon Web Services (AWS) Elastic Cloud Compute (EC2) Bare-Metal instance in preparation for migrating workloads from VMC on AWS to NC2 on AWS. This bundle is ideal for the Design, Deploy, and Migrate stages of the hybrid multicloud journey.

Related Services

- Virtual Machine Migration
- Database Design
- EUC Broker Design
- NUS Deployment

Service Scope

A series of design sessions is delivered by highly skilled consultants with strong domain expertise and rich experience to ensure that the solution requirements and required outcomes are identified. Design sessions require collaboration with key customer stakeholders from architecture, virtualization, and networking teams. After the design sessions, the consultant develops a Nutanix Design Document and Configuration Workbook that addresses conceptual, logical, and physical solution design elements.

The consultant then conducts a discovery session that collects migration requirements, current and desired guest operating system (OS) versions, application dependencies, and maintenance windows. This session is a collaborative discussion with key customer stakeholders. Following the discovery session, the consultant conducts a planning session, selects the migration tool, and creates a Migration Plan.

The consultant begins the deployment of the NC2 on AWS cluster according to Nutanix-recommended practices and the Design Document. This includes configuring for disaster recovery (DR) as well as deploying Flow Virtual Networking and Flow Network Security Microsegmentation. After the deployment, the consultant creates a customized As-built Guide and updated Configuration Workbook to document the final configuration of the NC2 cluster.

The consultant then migrates the virtual machines (VMs) according to the Migration Plan.

The service includes the following activities:

Infrastructure Design

- Gather and document solution requirements, constraints, assumptions, dependencies, and decisions in a series of design sessions
- Develop NC2 architecture, including interoperability, security, and scalability for future growth

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- Define integration with Active Directory (AD)/light-weight directory access protocol (LDAP) and IP address management (IPAM)/domain name service (DNS) environments
- Develop NCI or NC2 cluster design
- Design virtual networking, including integration with the physical network
- Design public cloud platform connectivity, including mapping network constructs from on-premises NCI to public cloud, as required
- Design public cloud platform resource access and usage (NC2 only)
- Design virtual storage, including container layout, compression, and de-duplication
- Validate cluster sizing based on workload details provided by the customer
- Plan Controller Virtual Machine (CVM) and AHV security hardening and compliance as per the *Nutanix Security Operations Guide*

  Note: For security hardening and compliance requirements, see *Nutanix Security Operations Guide* on the Nutanix Support Portal.
- Design management plane and operations dependencies, including Multicloud Manager (MCM) for NC2
- Develop a plan for system functional validation testing
- Design security, including data-at-rest encryption, SSL certificate, password complexity, and syslog
- Assess the current state of elements included in the design
- Assess datacenter infrastructure and rack design
- Plan for VM and data protection
- Design to support the migration of existing workloads and storage into the new environment
  - Review the existing environment at a high level to support sizing
  - Develop high-level migration methodology
- Design role-based access control (RBAC) and Nutanix categories/tagging
- Design security and required cloud access controls
- Design for DR active/active, active/passive, or hub-spoke design configuration
  - Including data replication for NUS data services (Objects, Volumes, or Files)
  - Including Flow Virtual Networking VPC configurations spanning multiple locations (Advanced Edition only)
  - Gather RPO and RTO requirements for workloads, including DR and replication considerations

Optional Activities for Infrastructure Design

- Design for Nutanix Flow Virtual Networking VPC
- Design for Nutanix Flow Network Security Microsegmentation

VM Migration Planning

- Conduct a VM migration discovery session:

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  - Gather and document migration requirements, constraints, assumptions, dependencies, and decisions for the migration effort
  - Assess the current state of systems to be migrated
- Conduct a VM migration planning session:
  - Review options for migrating existing virtual and physical machines to the planned Nutanix Cloud Platform (NCP)
  - Assess network configuration impacts and requirements
  - Select a migration tool
  - Develop a Migration Plan and process, rollback plans, and migration wave(s)
  - Develop a post-migration validation plan

NC2 on AWS Cluster Deployment

- Deploy and configure an NC2 Cluster on AWS
  - Deploy Nutanix Cluster on AWS via the NC2 Console
  - Register to a compatible existing Prism Central
  - Deploy AWS Route 53 domain name service (DNS) resolvers to integrate on-premises DNS
  - Configure AWS virtual private gateways with static or dynamic routes
  - Create a new AWS VPC
  - Create subnets
  - Assign network address translation (NAT) and Internet gateways
  - Create identity and access management (IAM) roles in AWS
  - Map the AWS account into the NC2 Console
- Integrate with the following existing infrastructure components:
  - Integrate with light-weight directory access protocol (LDAP) using existing Active Directory
  - Integrate with SMTP using an existing mail relay
  - Assist with AWS VPN endpoint configuration

DR Deployment - Asynchronous or NearSync Solution

- Review customer-provided DR Design Document including RPO and RTO requirements
- Review sizing for Nutanix snapshots
- Review requirements for Nutanix Guest Tools (NGT)
- Based upon customer-provided DR design:
  - Configure availability zones
  - Configure protection policies
  - Configure recovery plans
  - Configure custom IP mappings
- Deploy and integrate Prism Central, as required
- Test and validate recovery of nonproduction-protected VMs

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Optional Activities for Async/NearSync Solution

- Install NGT (requires supported guest operating systems)

Flow VPC Deployment

- Configure Flow Virtual Networking on 2 Prism Central instances
  - Integrate Flow Virtual Networking into an existing DNS service
  - Create an external network (NAT)
  - Create VPCs
  - Create subnets
  - Configure and assign floating IPs
- Create policy-based routing policies for the following use cases:
  - Traffic flow between subnets
  - Traffic flow in/out of a VPC
- Create and execute a Flow Virtual Networking Test Plan to validate the solution
- Configure a VPN endpoint between Prism Central instances

Flow Network Security Microsegmentation Deployment

- Enable and license Nutanix Flow Network Security on the deployed NC2 cluster, if needed
- Execute the deployment plan, process, and deployment waves
  - Configure categories and apply them to VMs as defined in the plan
  - Configure policies as defined in the plan
  - Conduct testing and validation of the policies
- Execute the existing post-migration validation plan

Optional Activities for Flow FNS Deployment

- Enable Flow Network Security Central

VM Migration

- Validate VM migration requirements and validation plan
- Deploy migration tools as required according to the Migration Plan
- Configure infrastructure as required by the Migration Plan
- Migrate the VMs based on the Migration Plan
- Monitor the migration process via periodic touchpoints
- Remediate identified migration issues
- Execute the existing post-migration validation plan

Project Management

Nutanix Project Management (PM) oversees Nutanix resources and aligns execution with your goals, scope, and timelines.

Core project management activities may include the following:

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- Serve as a single point of contact for all project communication
- End-to-end Nutanix resource management
- Coordinate change window(s) and implementation schedules with customer
- Track and facilitate readiness and prerequisite completion
- Conduct project kickoff/technical readiness meeting(s)
- Integrate customer resources into the high-level project timeline
- Send status update(s)
- Manage timeline(s)
- Deliver created artifacts to the customer
- Facilitate project closeout activities

Limitations

- For each quantity purchased, the bundle is limited to a single production environment spanning multiple physical sites, public cloud regions, availability zones, or resource locations

Infrastructure Design

- Limited to general virtualization.

  Note: Database workloads and end user computing (EUC) workload designs are available via the *Database Design* and *EUC Broker Design*.

- For each quantity purchased, design is limited to a single production environment spanning multiple physical sites, public cloud regions, availability zones, or resource locations
- Design is limited to 2 distinct site patterns, though multiple instances of each pattern can be deployed, which is common for hub-spoke or branch office architectures.

VM Migration Planning

- Migration planning is limited to 500 VMs.
- Detailed planning for database- and application-specific migrations is available via separate application-specific service offers

NC2 on AWS Cluster Deployment

- Deployment is limited to 2 physical sites and 2 NC2 clusters on AWS with a maximum of 28 nodes in each site and:
  - 2 AWS Route 53 DNS resolvers
  - 2 AWS virtual private gateways with up to 6 static or 6 dynamic routes
  - 6 subnets
- Excludes creation or updates to existing Design Documents
- Excludes on-premises routing and VPN endpoint/firewall configuration

Flow Virtual Networking Deployment

- Configuration for each Prism Central instance limited to:

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  - A single external network (NAT)
  - 5 VPCs, 10 subnets per VPC, and 5 floating IPs per VPC
  - 5 floating IPs per VPC and up to 10 VMs
  - 5 policy-based routing policies
- VPN endpoint configuration is limited to the Nutanix VPN gateway

VM Migration

- Migration must occur as a single contiguous migration wave
- Migration is limited to up to 5 VMs or up to 2.5TiB of total data Migration is limited to 5 VMs or 2.5TiB

Supported Hypervisors

- Nutanix AHV

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management
- Excludes responsibility for creating, managing, or delivering change management communications

Prerequisites

- AWS account with sufficient CPU quota
- At least one external VLAN accessible from Prism Central
- Access to customer networking team to implement static routes
- Prism Central and Prism Element time synced
- Active Directory domain and user group requirements as required for the VDI policy
- Production and Test virtual networks already configured
- Fully supported and functional source environment
- Operating systems are supported by both NCI and the selected migration tool

Note:

For information on the NC2 deployment prerequisites, see NC2 on AWS Requirements in the *Nutanix Cloud Clusters on AWS Deployment and User Guide* on the Nutanix Support Portal.

For information on the requirements for configuring Nutanix Disaster Recovery, see Disaster Recovery Requirements in the *Nutanix Disaster Recovery Guide* on the Nutanix Support Portal.

For information on the requirements for configuring NCI Flow Virtual Networking, see *Prerequisites for Flow Virtual Networking* on the Nutanix Support Portal.

For information on the requirements for configuring NCI Flow Network Security, see the *Flow Microsegmentation Guide* on the Nutanix Support Portal.

For information on the requirements for using Nutanix Move, see *Move User Guide* on the Nutanix Support Portal.

For information on the supported guest operating systems, see *Nutanix Compatibility and Interoperability Matrix* on the Nutanix Support Portal.

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Required Product Licenses

- Nutanix Cloud Infrastructure (NCI) Pro or Ultimate Edition

Delivered Artifacts

Delivered Artifacts will be provided in English only. Delivery in additional languages must be mutually agreed upon in writing by both parties in advance and may be subject to additional fees.

Delivered Artifact	Description
As-built Guide	Captures the final, deployed configuration of the solution, detailing how the environment was actually built and configured in comparison to the customer-provided design.
Configuration Workbook	Captures all required configuration settings and decisions gathered during the design session to support accurate and consistent solution deployment.
Design Document	Captures the customer's solution architecture based on design session outcomes, detailing both high-level and low-level designs. It documents requirements, constraints, assumptions, and risks, and provides clear rationale for design decisions to ensure the solution meets performance, availability, scalability, and other critical objectives.
Migration Procedure	Provides instructions for executing the migration, detailing the tasks, sequencing, validation points, dependencies, and responsible parties required to move workloads and data from the source environment to the target environment in a controlled and repeatable manner.
Migration Summary	Provides an executive-level overview of the migration, summarizing scope, migration approach, workload volumes, key decisions, risks, assumptions, and overall outcomes to give stakeholders a clear understanding of progress, status, and next steps.

Level of Effort

Typically up to 42 days

Delivery Type

Delivery Type	Delivery Activities
In-person	• In-person planning and design sessions • Virtual deployment • Virtual migration • Virtual documentation • Virtual project management Note: Any in-person project management activities provided solely at Nutanix's discretion

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Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)

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FastTrack for NUS Files

Product Code: CNS-INF-FST-FILES

At-a-Glance

Stage: Deploy

FastTrack for Nutanix Unified Storage (NUS) Files speeds up the enablement and deployment of the NUS Files data service in greenfield environments, providing scale-out distributed file storage solutions with in-depth expertise from highly skilled consultants. IT Storage teams have a choice of available deployment scenarios for on-premises NCI cluster, dedicated NUS cluster, or Nutanix Cloud Clusters (NC2). This offer is ideal during the Deploy stage of a hybrid multicloud journey.

Service Scope

Highly skilled consultants with solid domain expertise and rich experience begin with an enablement and discovery session. After the enablement session, the consultant installs and configures the NUS Files data service for one of the available scenarios. Enablement sessions require collaboration with key customer stakeholders from storage, virtualization, and application teams.

The service includes the following activities:

- Conduct NUS Files enablement and discovery session
  - Provide NUS architectural overview
  - Review NUS Files features and functionality
  - Review integration with Nutanix Cloud Infrastructure (NCI), disaster recovery (DR), and NUS Files
  - Gather and document solution requirements
- Configure and customize one of the following scenarios:
  - Deploy NUS Files and copy non-nested SMB or NFS shares and one dataset
  - Deploy NUS Files and configure and demonstrate the protection domain or Smart DR process using a non-production environment

Optional Activities

- Integrate NUS Files into existing antivirus solution using ICAP protocol

Project Management

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- Track and facilitate readiness and prerequisite completion
- Conduct project kickoff/technical readiness meeting(s)

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- Integrate customer resources into the high-level project timeline
- Send status update(s)
- Manage timeline(s)
- Deliver created artifacts to the customer
- Facilitate project closeout activities

Limitations

- For each quantity purchased, deployment is limited to one NCI, dedicated NUS, or NC2 cluster for non-Smart DR configurations and 2 clusters for Smart DR environments
- Limited to greenfield environments
- Limited to one of the listed scenarios above
- Copy of one dataset limited to 25GB
- Excludes reconfiguration of client workstation(s)

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management
- Excludes responsibility for creating, managing, or delivering change management communications

Supported Hypervisors

- Nutanix AHV
- VMware ESXi

Prerequisites

- Fully supported and functional on-premises non-production NCI cluster, dedicated NUS cluster, or NC2 cluster that meets all product requirements
- Optional fully supported and functional on-premises disaster recovery NCI, dedicated NUS cluster, or NC2 cluster that meets all product requirements

  Note: For information on NUS Files Prerequisites, see Prerequisites in *Nutanix Files User's Guide* on the Nutanix Support Portal.

- Active Directory service accounts available for use by NUS Files
- Access to configure DNS, if not managed by Active Directory
- For Smart DR, both NCI and dedicated NUS clusters are managed under a single Nutanix Prism Central

Required Product Licenses

NCI and NC2 Clusters

- Nutanix Cloud Infrastructure (NCI)

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- Nutanix Unified Storage (NUS) Pro Edition
- Hypervisor licenses for NCI

Dedicated NUS Clusters

- Nutanix Unified Storage (NUS) Pro Edition

Delivered Artifacts

Delivered Artifacts will be provided in English only. Delivery in additional languages must be mutually agreed upon in writing by both parties in advance and may be subject to additional fees.

Delivered Artifact	Description
As-built Guide	Captures the final, deployed configuration of the solution, detailing how the environment was actually built and configured in comparison to the customer-provided design.

Level of Effort

Typically up to 2 days

Delivery Type

Delivery Type	Delivery Activities
Virtual	• Virtual delivery • Virtual project management Note: Any in-person project management activities provided solely at Nutanix's discretion

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)
- Nutanix Unified Storage (NUS)

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AI/ML Strategy and Optimization Series

Product Code: CNS-NAI-A-WRK-STG-OPZ-SERIES

At-a-Glance

Stage: Optimize

The artificial intelligence/ machine learning (AI/ML) Strategy and Optimization Series is designed to help organizations harness the full potential of their AI initiatives. Delivered as a monthly engagement, this service ensures that businesses remain at the forefront of AI/ML innovation by aligning their AI/ML solutions running on Nutanix with evolving market demands and technological advancements. With expert guidance from seasoned Nutanix consultants, organizations gain the insights needed to optimize performance, uncover new opportunities, and scale their AI/ML initiatives strategically. This design session is beneficial during the Optimize stage of the AI/ML solution journey.

Related Services

- AI/ML Discovery
- AI/ML Design
- NAI GPT Deployment

Service Scope

Delivered by a highly skilled architect with deep AI/ML expertise, this service includes recurring monthly sessions focused on:

- Reviewing existing AI/ML deployments and use cases
- Assessing performance and resource utilization of current AI/ML infrastructure
- Exploring new AI/ML use cases and opportunities
- Evaluating and recommending updates to compute, GPU, and storage resources
- Discussing emerging AI/ML technologies and their potential applications
- Providing guidance on AI/ML model selection and optimization
- Offering strategic advice on scaling AI/ML initiatives

This service includes the following outcomes:

- Comprehensive assessment of AI/ML infrastructure and workloads
- Tailored recommendations for performance and resource optimization
- Strategic discussions on capacity planning and scalability
- Exploration of advanced AI technologies and business applications
- Development of a forward-looking AI/ML roadmap
- Knowledge transfer on cutting-edge AI/ML trends and recommended practices
- Partnership recommendations for implementing new AI/ML use cases
- Knowledge transfer on cutting-edge AI/ML trends and recommended practices

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- Partnership recommendations for implementing new AI/ML use cases

Project Management

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- Manage timeline(s)
- Deliver created artifacts to the customer
- Facilitate project closeout activities

Limitations

- For each quantity purchased, a single series that includes a maximum number of 12 1-day sessions
- Limited to strategic guidance and optimization recommendations
- Excludes hands-on implementation or deployment activities
- Focused on Nutanix-supported AI/ML solutions and infrastructure

> **Note:** Customer is expected to notify Nutanix at least 2 weeks in advance to schedule 1-day sessions that vary from a preset schedule.

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management
- Excludes responsibility for creating, managing, or delivering change management communications

Prerequisites

- Fully supported and functional on-premises NCI cluster that meets all product requirements

> **Note:** For information on the requirements for NCI Clusters, see Field Installation Overview in the *Field Installation Guide* on the Nutanix Support Portal.

- Completed Nutanix AI/ML Design delivered by Nutanix Professional Services

Required Product Licenses

- Nutanix Cloud Infrastructure (NCI) Ultimate Edition

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- Nutanix Enterprise AI (NAI) GPT Pro or Ultimate Edition Only
- Nutanix Kubernetes Platform (NKP) Pro or Ultimate Edition
- Nutanix Unified Storage (NUS) Pro Edition

Delivered Artifacts

Delivered Artifact	Description
Strategic Recommendations Report	Documents the strategic recommendations developed during the strategy session, aligning customer business objectives, technical priorities, and operational considerations. The report outlines recommended actions, rationale, and tradeoffs to help guide informed decision-making and long-term success.
AI/ML Roadmap Updates	Captures updates to the customer's roadmap based on the strategy session outcomes, reflecting refined priorities, sequencing, and timelines. These updates provide a clear, actionable view of next steps and planned initiatives aligned to the optimized strategy.
Performance Optimization Recommendations Report	Documents findings and recommendations focused on improving solution performance, efficiency, and scalability. The report identifies optimization opportunities, supporting analysis, and prioritized actions to help the customer maximize value and operational effectiveness.

Level of Effort

Each session in the series is a single day duration, typically held one day per month, delivered virtually. Multiple sessions can be combined into a single month with a maximum number of 12 1-day session within 12 months after receipt of the applicable purchase order.

Delivery Type

Delivery Type	Delivery Activities
Virtual	• Virtual strategy session • Virtual documentation • Virtual project management **Note:** Any in-person project management activities provided solely at Nutanix's discretion

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Enterprise AI (NAI)
- Nutanix Kubernetes Platform (NKP)
- Nutanix Unified Storage (NUS)
- Nutanix Database Service (NDB)

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FastTrack for NCM Cost Governance

Product Code: CNS-CAS-FST-NCM-CTG

At-a-Glance

Stage: Deploy

The FastTrack for Nutanix Cloud Management (NCM) Cost Governance accelerates the onboarding of deep visibility and rich analytics detailing cloud consumption patterns along with one-click cost optimization across cloud environments with expertise from highly skilled consultants. IT teams can choose to onboard on-premises Nutanix Cloud Infrastructure (NCI) clusters or a public cloud platform. This offer is ideal for the Deploy stage of a hybrid multicloud journey.

Service Scope

Highly skilled consultants with solid domain expertise and rich experience begin with an enablement session. After the enablement session, the consultant onboards an on-premises NCI cluster or public cloud platform to NCM Cost Governance. Enablement sessions require collaboration from key stakeholders and teams responsible for gaining visibility into cloud spend.

The service includes the following activities:

- Conduct an enablement session introducing NCM Cost Governance
- Onboard on-premises NCI clusters or public cloud provider to NCM Cost Governance

Project Management

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- Send status update(s)
- Manage timeline(s)
- Deliver created artifacts to the customer
- Facilitate project closeout activities

Limitations

- For each quantity purchased, onboarding is limited to one on-premises Nutanix environment and/or a single public cloud provider

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- Excludes cost configuration and custom reports

Supported Hypervisors

- Nutanix AHV
- VMware ESXi

Supported Public Cloud Platforms

- Amazon AWS
- Microsoft Azure
- Google Cloud Platform

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management
- Excludes responsibility for creating, managing, or delivering change management communications

Prerequisites

NCI Clusters

- Fully supported and functional on-premises NCI cluster(s) that meets all product requirements for Nutanix Cloud Infrastructure (NCI)

  Note: For information on the requirements for NCI Clusters, see Field Installation Overview in the *Field Installation Guide* on the Nutanix Support Portal.

- Pulse must be enabled for on-premises NCI clusters

  Note: For information on the requirements for enabling Pulse on NCI clusters, see Configuring Pulse in the *Prism Element Web Console Guide* on the Nutanix Support Portal.

Required Product Licenses

On-Premises NCI Clusters

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Manager (NCM) Pro or Ultimate
- Hypervisor licenses for NCI

NCM Software-as-a-Service for Supported Public Cloud Platforms

- Nutanix Cloud Manager (NCM) SaaS – Cost Governance

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Delivered Artifacts

Delivered Artifact	Description
Test Plan	Documents the Nutanix standard tests executed on the deployed solution and records the results of those tests to confirm the environment is ready for production use.
As-built Guide	Captures the final, deployed configuration of the solution, detailing how the environment was actually built and configured in comparison to the customer-provided design.

Level of Effort

Typically up to 1 day

Delivery Type

Delivery Type	Delivery Activities
Virtual	• Virtual delivery • Virtual project management **Note:** Any in-person project management activities provided solely at Nutanix's discretion

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Manager (NCM)
- Nutanix Cloud Manager (NCM) SaaS

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NCI Flow Network Security Microsegmentation Design Workshop

Product Code: CNS-INF-A-WRK-MCR-STD

At-a-Glance

Stage: Design

The Nutanix Cloud Infrastructure (NCI) Flow Network Security Microsegmentation Design Workshop offers IT teams in-depth and practical guidance to create a comprehensive design for Flow Network Security which creates software-based firewalls that inspect traffic within the datacenter to protect and isolate workloads, users, and data. IT teams have a choice of scenarios to design for their on-premises NCI cluster or Nutanix Cloud Clusters (NC2). This offer is ideal for the Design stage of a hybrid multicloud journey.

Related Services

- NCI Flow network Security Microsegmentation Deployment

Service Scope

Delivered by highly skilled consultants with strong domain expertise and rich experience to ensure that the microsegmentation requirements and required outcomes are identified. Design workshops require collaboration with key customer stakeholders from networking, virtualization, and application teams.

After the design workshop, the consultant develops an NCI Flow Network Security Design Document and configuration workbook that addresses requirements, constraints, and assumptions. The workbook also provides a detailed implementation plan and the list of required security policies and categories to be created and attached. The design of the security policies and categories will match one of the following use cases:

- End User Computing – Citrix Virtual Apps and Desktops
- 3-tier applications – presentation, application, data tiers
- Single-server applications – applications run on a single-server
- Server, service, virtual machine (VM), or environment isolation
- Service insertion and chaining

The service includes the following activities:

- Review AHV networking terminology
- Review features and functions of Flow Network Security, including microsegmentation, network service insertion, and network automation
- Discuss the design goals and gather communication requirements, including risks, constraints, and assumptions
- Assess the current state of systems to be segmented
- Assess network configuration impacts and requirements
- Develop security policies and categories for the selected use case

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- Develop an implementation plan, process, and deployment waves
- Develop a post-implementation validation and test plan

Optional Activities

- License and enable Nutanix Flow Network Security

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- Manage timeline(s)
- Deliver created artifacts to customer
- Facilitate project closeout activities

Limitations

- For each quantity purchased, development of security policies and categories is limited to 10 applications
- Excludes configuration of categories and policies

Supported Hypervisors

- Nutanix AHV

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management
- Excludes responsibility for creating, managing, or delivering change management communications

Prerequisites

- None

Required Product Licenses

- None

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Delivered Artifacts

- Configuration Workbook
- Design Document

Level of Effort

Typically up to 4 days

Delivery Type

Delivery Type	Delivery Activities
In-person	• In-person workshop • Virtual documentation • Virtual project management **Note:** Any in-person project management activities will be provided solely at Nutanix's discretion

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)

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NCI Flow Network Security Microsegmentation Deployment

Product Code: CNS-INF-A-SVC-MCR-STD

At-a-Glance

Stage: Deploy

The Nutanix Cloud Infrastructure (NCI) Flow Network Security Microsegmentation Deployment accelerates the deployment of Flow Network Security, which creates software-based firewalls that inspect traffic within the datacenter to protect and isolate workloads, users, and data. IT teams have a choice of scenarios to design for their on-premises NCI cluster or Nutanix Cloud Clusters (NC2). This offer is ideal for the Deploy stage of the hybrid multicloud journey.

Related Services

- Infrastructure Design Workshop
- NCI Flow Network Security Microsegmentation Design Workshop

Service Scope

Highly skilled consultants with solid domain expertise and rich experience begin by reviewing the customer-provided NCI Flow Network Security Design Document and requirements. The consultant then deploys and configures the required security policies and categories. After the deployment, the consultant creates a customized As-built document and updated configuration workbook to document the final microsegmentation configuration.

The service includes the following activities:

- Review and verify deployment requirements, constraints, assumptions, dependencies, and decisions for the configuration as documented in the existing Design Document
- Enable and license Nutanix Flow Network Security on the existing on-premises NCI or NC2 cluster, if needed
- Execute the deployment plan, process, and deployment waves
    - Configure categories and apply them to VMs as defined in the plan
    - Configure policies as defined in the plan
    - Conduct testing and validation of the policies
- Execute the existing post-migration validation plan

Optional Activities

- Enable Flow Network Security Central

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- Deliver created artifacts to customer
- Facilitate project closeout activities

Limitations

- For each quantity purchased, deployment is limited to 10 Flow Network Security policies per pack.

Supported Hypervisors

- Nutanix AHV

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management
- Excludes responsibility for creating, managing, or delivering change management communications

Prerequisites

- Fully supported and functional on-premises NCI cluster or Nutanix Cloud Clusters (NC2) cluster that meets all product requirements for Flow Network Security
- Fully supported and functional on-premises Prism Central instance

  Note: For information on the requirements for configuring the Prism Central instance, see Prism Central Installation *or* Upgrade in *the Prism Central Infrastructure Guide* on the Nutanix Support Portal.

- Prism Central and Prism Element time synced
- Active Directory domain and user group requirements as required for the VDI policy

  Note: For information on the requirements for configuring NCI Flow Network Security, see the *Flow Microsegmentation Guide* on the Nutanix Support Portal.

- Production and Test virtual networks already configured
- Customer-provided Design Document
- Completed Pre-Deployment Questionnaire

Required Product Licenses

- Nutanix Cloud Infrastructure (NCI) Pro or Ultimate Edition

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Delivered Artifacts

- Test Plan
- As-built Guide

Level of Effort

Typically up to 2 days

Delivery Type

Delivery Type	Delivery Activities
Virtual	• Virtual deployment • Virtual project management **Note:** Any in-person project management activities will be provided solely at Nutanix's discretion

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)

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FastTrack for NCI Flow Network Security Microsegmentation

Product Code: CNS-INF-FST-FLOW

At-a-Glance

Stage: Deploy

FastTrack for Nutanix Cloud Infrastructure (NCI) Flow Network Security Microsegmentation accelerates the enablement and deployment of Flow Network Security in greenfield environments, which creates software-based firewalls that inspect traffic within the datacenter for critical applications and data. IT Network teams have a choice of available scenarios to deploy for their on-premises NCI cluster or Nutanix Cloud Clusters (NC2). This offer is ideal for the Deploy stage of a hybrid multicloud journey.

Service Scope

Highly skilled consultants with solid domain expertise and rich experience begin with an enablement session to identify requirements. After the enablement session, the consultant configures NCI Flow Network Security for one of the available scenarios. Enablement sessions require collaboration with key customer stakeholders from networking, virtualization, and application teams.

The service includes the following activities:

- Conduct NCI Flow Network Security enablement session
  - Review AHV networking terminology
  - Discuss Flow Network Security policies
  - Explain the Flow Network Security policy evaluation order
- Explain categories usage in Flow Network Security policies
- Configure and customize one of the following scenarios
  - Configure a single Application Security policy (2- or 3-tier)
  - Configure a single Isolation Environment policy
  - Configure a single Quarantine policy
  - Configure a Virtual Desktop Infrastructure (VDI) policy with support for AD groups

Optional Activities

- Enable Flow Security Central

Project Management

Nutanix Project Management (PM) oversees Nutanix resources and aligns execution with your goals, scope, and timelines.

Core project management activities may include the following:

- Serve as a single point of contact for all project communication
- End-to-end Nutanix resource management

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- Coordinate change window(s) and implementation schedules with customer
- Track and facilitate readiness and prerequisite completion
- Conduct project kickoff/technical readiness meeting(s)
- Integrate customer resources into the high-level project timeline
- Send status update(s)
- Manage timeline(s)
- Deliver created artifacts to customer
- Facilitate project closeout activities

Limitations

- For each quantity purchased, configuration is limited to a single Prism Central instance
- Limited to greenfield environments
- Application Security policy limited to a total of 5 VMs in all tiers
- Isolation Environment policy limited to 5 VMs within a category
- Quarantine policy limited to 5 VMs
- VDI policy limited to 3 Active Directory groups, with 3 users per group

Supported Hypervisors

- Nutanix AHV

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management
- Excludes responsibility for creating, managing, or delivering change management communications

Prerequisites

- Fully supported and functional on-premises NCI cluster or Nutanix Cloud Clusters (NC2) cluster that meets all product requirements for Flow Network Security
- Fully supported and functional on-premises Prism Central instance

  Note: For information on the requirements for configuring the Prism Central instance, see Prism Central Installation *or* Upgrade in *the Prism Central Infrastructure Guide* on the Nutanix Support Portal.

- Prism Central and Prism Element time should be in sync
- Active Directory domain and user group requirements as required for the VDI policy

  Note: For information on the requirements for configuring NCI Flow Network Security, see *Flow Microsegmentation Guide* on the Nutanix Support Portal.

Required Product Licenses

- Nutanix Cloud Infrastructure (NCI) Pro or Ultimate Edition

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Delivered Artifacts

- Test Plan
- As-built Guide

Level of Effort

Typically up to 2 days

Delivery Type

Delivery Type	Delivery Activities
Virtual	• Virtual delivery • Virtual project management **Note:** Any in-person project management activities will be provided solely at Nutanix's discretion

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)

Terms and Conditions

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FastTrack for NCI Flow Virtual Networking VPC

Product Code: CNS-NET-FST-FVN

At-a-Glance

Stage: Deploy

FastTrack for Nutanix Cloud Infrastructure (NCI) Flow Virtual Networking (VPC) accelerates the deployment of software-defined network virtualization solutions in greenfield environments, which provide overlay capabilities for Nutanix AHV clusters, with in-depth networking expertise from highly skilled consultants. IT Network teams have a choice of available scenarios to enable Flow Virtual Networking for on-premises sites. This offer is ideal for the Deploy stage of a hybrid multicloud journey.

Service Scope

Highly skilled consultants with solid domain expertise and rich experience begin with an enablement and discovery session. After the enablement and discovery session, the consultant configures NCI Flow Virtual Networking for one of the available scenarios. Enablement sessions require collaboration with key customer stakeholders from networking, virtualization, and application teams.

Essential Edition

For customers who want to enable NCI Flow Virtual Networking for a single Prism Central instance.

The Essential Edition includes the following activities:

- Conduct NCI Flow Virtual Networking enablement and discovery session
  - Provide NCI Flow Virtual Networking architecture overview
  - Analyze and determine physical network readiness
  - Describe VPC implementation
  - Plan VPC subnets
  - Plan connectivity to external subnets
  - Gather and document NAT gateway implementation requirements
  - Identify static route requirements
  - Discover management plane and operational dependencies
- Configure Flow Virtual Networking on Prism Central
  - Integrate Flow Virtual Networking into an existing DNS service
  - Create an external network (NAT)
  - Create VPCs
  - Create subnets
  - Configure and assign floating IPs

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- Create policy-based routing policies for the following use cases
  - Traffic flow between subnets
  - Traffic flow in/out of a VPC
- Create and execute a Flow Virtual Networking Test Plan to validate the solution

Advanced Edition

For customers who want to enable NCI Flow Virtual Networking for 2 Prism Central instances with VPN connectivity.

The Advanced Edition includes the following activities:

- Everything included in the Essential Edition
- Enable Flow Virtual Networking on both Prism Central instances
- Configure a VPN endpoint between Prism Central instances

Project Management

Nutanix Project Management (PM) oversees Nutanix resources and aligns execution with your goals, scope, and timelines.

Core project management activities may include the following:

- Serve as a single point of contact for all project communication
- End-to-end Nutanix resource management
- Coordinate change window(s) and implementation schedules with customer
- Track and facilitate readiness and prerequisite completion
- Conduct project kickoff/technical readiness meeting(s)
- Integrate customer resources into the high-level project timeline
- Send status update(s)
- Manage timeline(s)
- Deliver created artifacts to customer
- Facilitate project closeout activities

Limitations

Essential Edition

- For each quantity purchased, the configuration is limited to a single Prism Central instance with
  - A single external network (NAT)
  - 5 VPCs, 10 subnets per VPC, and 5 floating IPs per VPC
  - 5 floating IPs per VPC and up to 10 VMs
  - 5 policy-based routing policies
- Limited to greenfield environments

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Advanced Edition

- For each quantity purchased, the configuration is limited to two Prism Central instances
- VPN endpoint configuration is limited to the Nutanix VPN gateway

Supported Hypervisors

- Nutanix AHV

Project Management

- Excludes scheduling customer resources and activities
- Excludes detailed project plan (schedule) development and management
- Excludes responsibility for creating, managing, or delivering change management communications

Prerequisites

- Fully supported and functional on-premises NCI cluster(s) or Nutanix Cloud Cluster (NC2) cluster(s) that meets all product requirements for Flow Virtual Networking

  Note: For information on the requirements for configuring NCI Flow Virtual Networking, see *Prerequisites for Flow Virtual Networking* on the Nutanix Support Portal.

- At least one external VLAN accessible from Prism Central
- Access to customer networking team to implement static routes

Required Product Licenses

- Nutanix Cloud Infrastructure (NCI) Pro or Ultimate Edition

Delivered Artifacts

- Test Plan
- As-built Guide

Level of Effort

Essential	Advanced
Typically up to 4 days	Typically up to 5 days

Delivery Type

Delivery Type	Delivery Activities
Virtual	• Virtual delivery • Virtual project management **Note:** Any in-person project management activities will be provided solely at Nutanix's discretion

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Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)

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NC2 Design Workshop – Legacy Edition

Product Code: CNS-INF-A-WRK-NC2

At-a-Glance

Stage: Design

The Nutanix Cloud Clusters (NC2) Design Workshop offers IT teams in-depth and practical guidance to create a comprehensive design for integrating NC2 on AWS or Azure with the existing on-premises Nutanix environment. The workshop covers various aspects such as scalability, functionality, integration, and operational needs. This workshop is beneficial during the Design stage of a hybrid multicloud journey.

Related Services

- Infrastructure Design Workshop
- Nutanix Cloud Clusters Deployment (AWS or Azure)

Service Scope

Delivered by highly skilled consultants with strong domain expertise and rich experience, begin by ensuring that the solution requirements and required outcomes are identified. Design workshops require collaboration with key customer stakeholders from architecture, virtualization, and networking teams. After the design workshop, the consultant develops a Nutanix Design document that addresses conceptual, logical, and physical NC2 design elements. It also details requirements, constraints, assumptions, design decisions, identified risks, and mitigations.

The service includes the following activities:

- Conduct a NC2 design workshop:
  - Discuss the design goals and gather business and technical requirements, including risks, constraints, and assumptions
  - Review and validate requirements against existing NCI cluster(s)
  - Public cloud platform connectivity, including mapping of network constructs from on-premises NCI to the public cloud platform
- Create an NC2 design addressing requirements identified during the workshop, including:
  - NC2 architecture and cluster design
  - Security and required cloud access controls
  - Management plane and operational dependencies
  - Provisioning methods and integration
  - Public cloud platform resource access and usage

Limitations

- For each quantity purchased, design is limited to integrating one production environment at one physical site and one supported public cloud platform listed below

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Supported Hypervisors

- Nutanix AHV

Supported Public Cloud Platforms

- Amazon Web Services (AWS)
- Microsoft Azure

Prerequisites

- None

Required Product Licenses

- None

Delivered Artifacts

- Configuration Workbook
- High-level Design Presentation

Duration

Typically up to 2 days, delivered remotely.

> **Note:** In-person delivery may incur additional charges.

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)

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