

# Patient Experience/ Engagement and Electronic Health Record (EHR)

are the top two technology  
investment areas for  
healthcare organizations  
over the next 12 months.

Healthcare organizations are prioritizing transformative patient care technologies, such as agentic AI chatbots, that leverage advanced AI capabilities, as well as the EHR, as they look to improve patient outcomes, improve efficiency, and reduce clinical staff burnout.

This InstaGraphic was created by Omdia  
on behalf of Domino Data Lab:

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