

HEALTH & HUMAN SERVICES MODERNIZATION

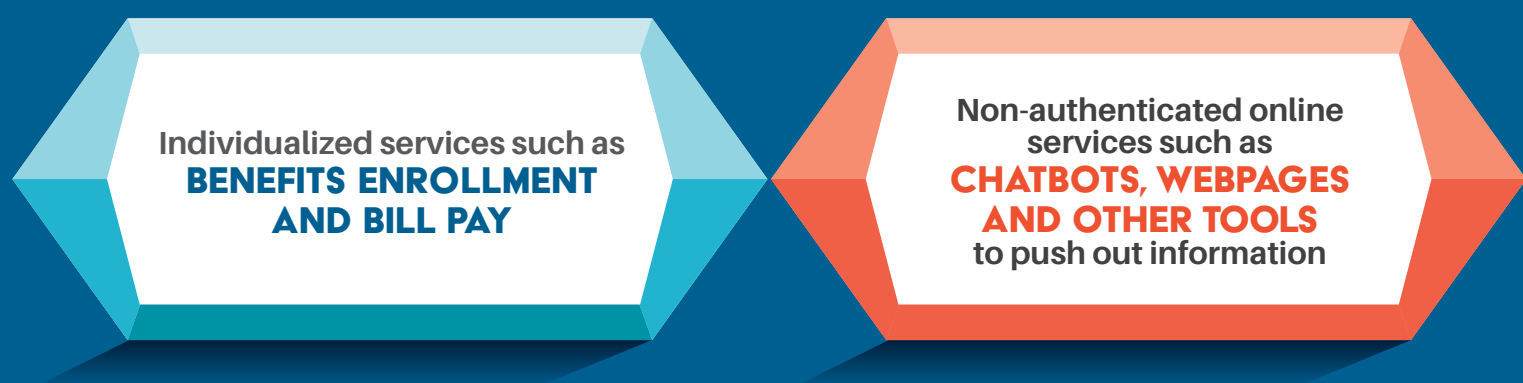
HHS agency leaders want new technologies to meet increased citizen service needs during the ongoing COVID-19 pandemic.

State and local HHS agencies want to provide citizen services that are secure and cost-effective.

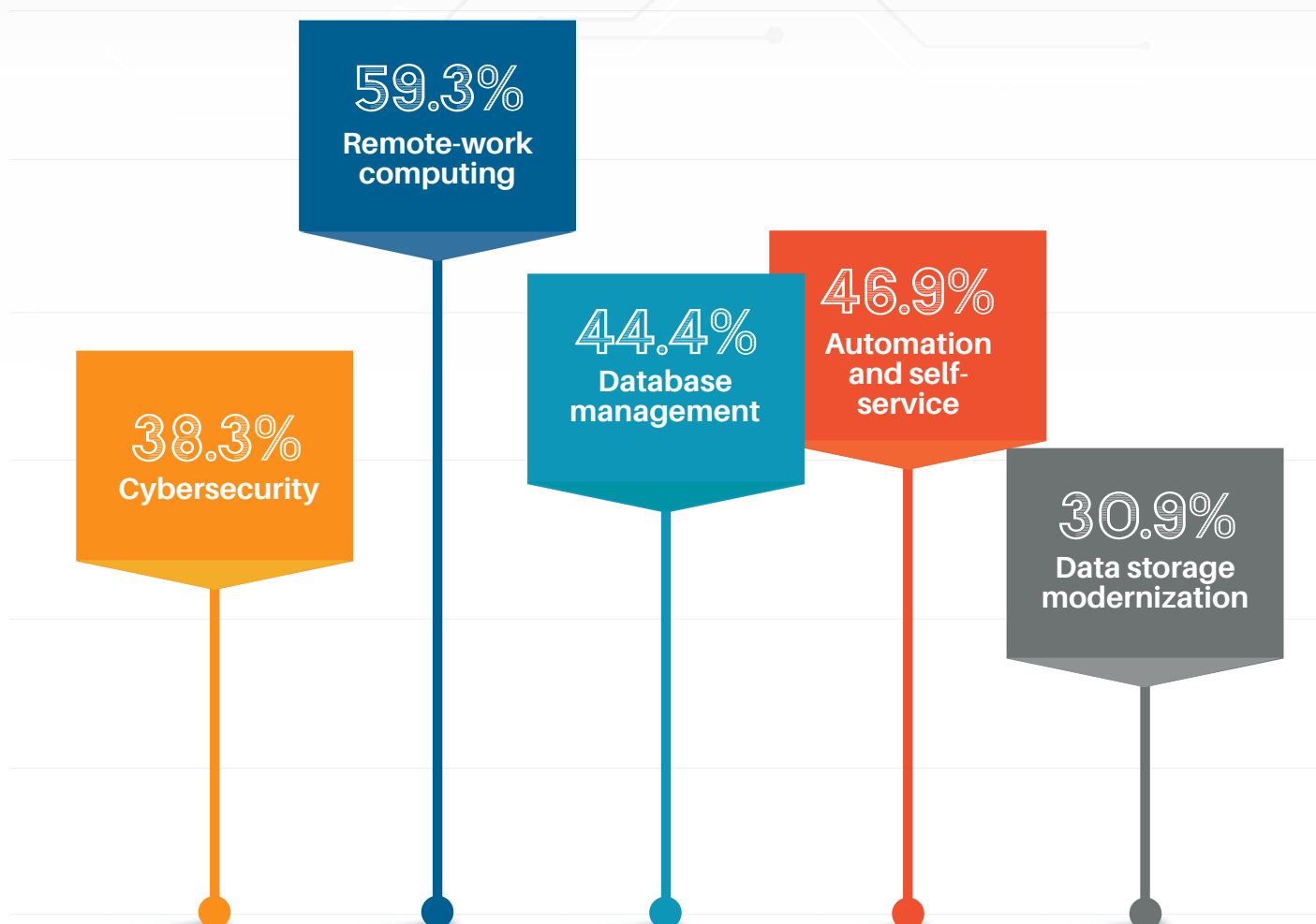
TOP IT PRIORITIES:



IMPROVING SERVICE DELIVERY REQUIRES INVESTMENTS ON MULTIPLE FRONTS:



IT LEADERS PLAN TO INVEST IN KEY AREAS THAT WILL HELP BUILD ROBUST CITIZEN SERVICES AND FULFILL THEIR MISSION:

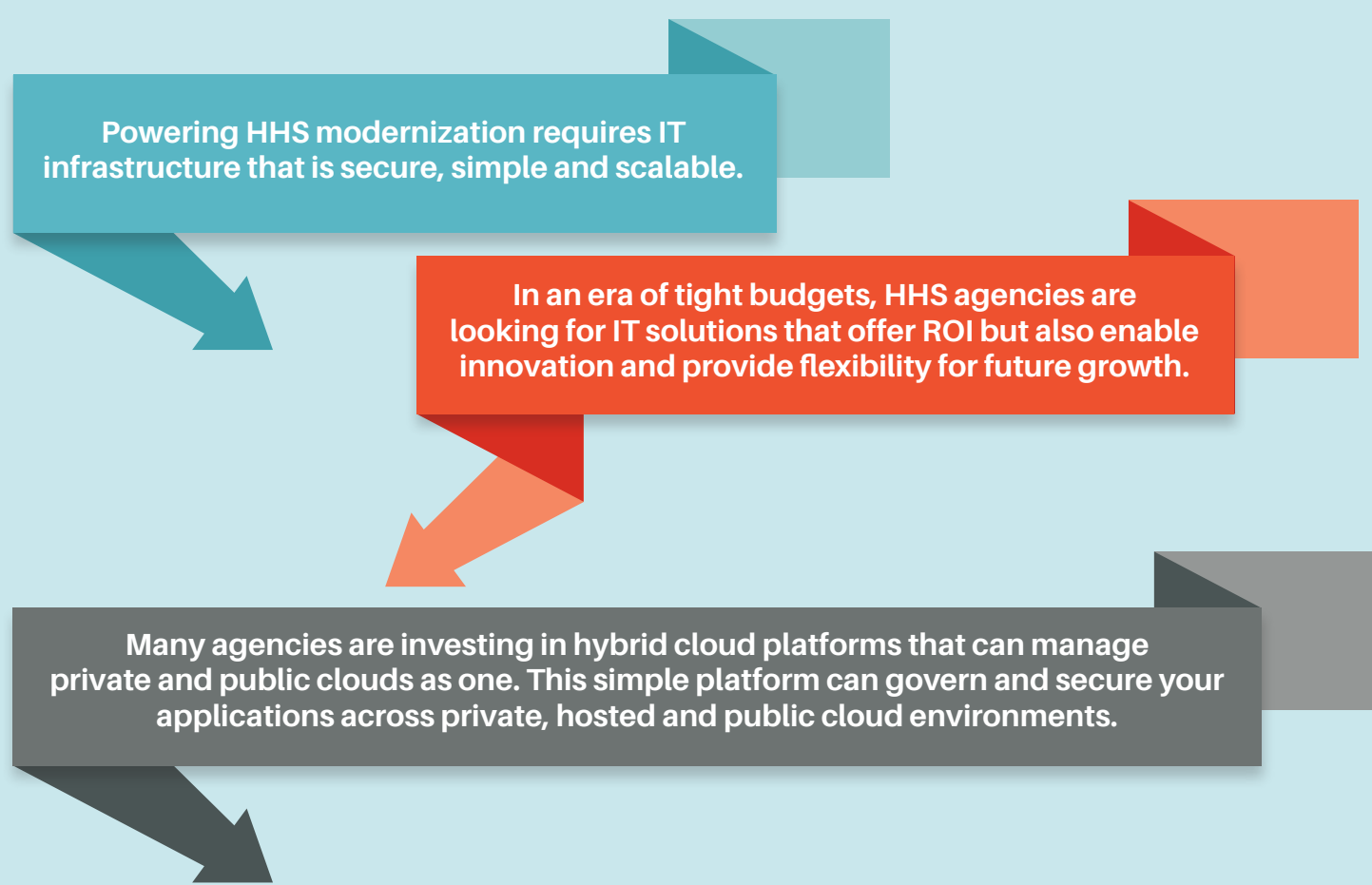


But economic uncertainties are a major challenge:

70%

of state and local HHS agency leaders say budget constraints are a top barrier to adopting new technologies

BUILDING A MODERN IT INFRASTRUCTURE:



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The data in this infographic was informed by a recent Center for Digital Government/Nutanix survey of more than 80 HHS agency leaders in states, cities and counties.

government
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