Nutanix Certification FAQ

What Is the Nutanix Technical Certification Path?

Nutanix Technical Certifications have been designed from the ground up to recognize the real-world skills and knowledge needed to successfully deploy, manage, optimize, and scale a Hybrid Multicloud solution. Earning certifications in these areas validates that you have proven your abilities and are well-equipped to guide your organization along the next phase of their multicloud journey. If you are unsure where to begin your certification journey, you can try our https://www.nutanix.com/certification-paths Certification Pathfinder quiz to find out which one is right for your career.

How Much Does an Exam Cost? Are There Any Discounts?

The cost of the NCA exam is USD $99 per attempt. The cost for NCP exams is USD $199 per attempt. The NCM-MCI exam is USD $299 per attempt. You can find the current discounts here.

When Will I Receive My Results?

For NCA and NCP exams, you'll receive your results on screen immediately, followed by an email shortly thereafter. For NCM-MCI exams, you'll receive your results within 24 hours. Your certification will be available in Nutanix University within 7 days.

Can I Review My Correct and Incorrect Answers After Taking the Exam?

Unfortunately, we are not able to provide feedback on incorrect or correct exam responses to protect the integrity and legal defensibility of the exam.

What Language Are the Exams Available In?

Generally, the exams are available in English and Japanese, but the Exam Blueprint Guide (EBG) contains information specific for each exam.

Do I Get a Digital Badge for Each Certification?

Yes, when you become certified, you will receive a digital badge within 7 days to share with your friends and colleagues. However, new exam "dot" versions do not change the certification version. For example, you earn the NCP-MCI 6 certification by passing either the v6.0 or v6.5 exam.

Also, please note the Nutanix Cloud Integration track includes two certification exams, NCP-CI-AWS 6.7 and NCP-CI-Azure 6.7, that both lead to the same NCP-CI 6 certification. Passing both exams will not result in achieving two NCP-CI 6 certifications and two different badges

Are There Specific Requirements or Prerequisites for Each of the Certifications?

It depends. Some certifications do have prerequisites. For example, NCP certification is a prerequisite for taking an NCM-MCI exam. If an exam does have a prerequisite, that is clearly stated in the respective exam's EBG.

What Is the Difference Between NCA and NCP? How Do I Know Which One To Get?

Successful NCA candidates have 3-6 months of Nutanix multicloud infrastructure experience and 6-12 months of generalized IT experience and can assist in operating and managing a Nutanix Enterprise Cloud. Successful NCP candidates have approximately 6-12 months of Nutanix multicloud infrastructure experience as well as 1-2 years of generalized IT experience.

How Does the NCX Certification Relate To the NPX Program?

The Nutanix Certified Expert - Multicloud Infrastructure (NCX-MCI) Certification recognizes Multicloud infrastructure practitioners who have mastered Nutanix enterprise cloud solution design skills. The NCX-MCI certification allows candidates to validate their advanced design skills and product knowledge by successfully presenting a template-guided solution to a panel of experts. For those who want to go deeper into the core AOS product, and for those who will be engaged in post-sales implementation of G2000-scale solutions and the documentation required for success the NPX Program is the next step.

How Can I Take a Nutanix Exam?

Nutanix exams can be taken at either a testing center or in the comfort of your own home, using a remote online proctored experience.

What Is Remote Proctoring?

Remote proctoring allows us to offer Nutanix certification exams at any location that meets the technical requirements. This means you don't have to travel to a testing center in another city or state. Remote proctoring provides an experience similar to taking an exam at a testing center in the comfort of your own home or office. As in a testing center, you are monitored during your exam and will receive your results immediately upon completion.

Where Can I Find Information About Available Test Centers and Their Locations?

To locate your nearest test center(s), choose the Onsite (Test Center) test format when scheduling your exam, and input your city, province, or postal code.

I Did Not Pass The Exam. When Can I Retake It?

You can retake the exam, but there is a seven (7) calendar day waiting period between each attempt. Nutanix recommends reviewing your score report to determine areas of study during this time.

How Do I Download My Certificate?

You can download your certificates in one of two ways:

- From within your Credly account:
    - Log into credly.com
    - From your dashboard (you'll automatically go there when logging in), click on the certification that you want to print the certificate for
    - Click on the "Share" button
    - Select "Download Certificate"
- From Nutanix University My Certifications > Completed section, or under your Account Details. Watch our How to Download Your Certification Transcript demo video to view the complete steps.

How Do I Schedule an Exam?

Visit Nutanix University and choose which certification learning plan you would like to enroll in. Follow the certification learning plan of your choice and you will find instructions on how to register for an exam at the end of the certification learning plan.

You can also watch our How to Schedule Your Certification Exam demo video where we'll walk you through the process, or follow the steps below.

1. Log into Nutanix University.

2. Click the My Certifications tab in the top navigation bar.

3. Once on the My Certifications page, click the Schedule button next to any exam.

4. After clicking the Schedule button in Nutanix University, you will be redirected to the candidate exam registration dashboard (PSI).

5. Click the View Available Tests button to select your desired exam.

6. Follow the on-screen instructions to schedule your exam.

7. Once your exam is scheduled, you should be able to see it under the Manage tab.

How Far in Advance Can I Schedule an Exam?

Exam sessions are normally available up to 3 months in advance. You are more likely to secure your preferred date and time if you schedule at least 2-4 weeks in advance.

What Information Should I be Prepared to Provide When Scheduling My Exam?

When scheduling your exam, you should prepare:

- A valid, government-issued ID that shows your name, your signature, and your photograph. The name used to schedule your exam should match the name shown on your identification.
- Method of payment, if applicable.

What Should I Do if I Schedule an Exam with a Name That Does Not Match My ID?

It is important for your Nutanix University and PSI account name to match your legal name, as stated on your ID. If they do not match, you may encounter issues on the day of your exam. Please contact university@nutanix.com and nutanix.support@psionline.com for assistance with updating your name.

How Do I Reschedule or Cancel My Exam?

Exams can be rescheduled or canceled up to 24 hours prior to the time of the exam. If an exam is not canceled within 24 hours, your exam fee (or voucher) will be forfeit and you will need to schedule and pay for a new attempt.

To reschedule or cancel your exam please do the following:

1. Log into your Nutanix University account and click the My Certifications link in the top navigation bar.
2. Once in the My Certifications page, click the "Schedule" button next to any exam.
3. Once you have clicked the Schedule button in Nutanix University, you will be sent to the candidate exam registration dashboard.
4. Click on the Manage tab and find your scheduled exam in the list.
5. Click the Re-Book or Cancel Booking button and follow the prompts to cancel or select a new desired date and time for your currently scheduled exam.

What Should I Do if I Encounter Technical Issues During My Exam?

If you encounter any technical issue, please contact the PSI technical support:

- US: (844) 267-1017
- UK: 0808 273 9244 ext 6741
- International hotline: 1-702-939-6734
- Technical support Chat: https://helpdesk.psionline.com/hc/en-gb/articles/21193275611028-Live-Chat-Support-Link

 For urgent assistance, you can also reach out to PSI via Nutanix.support@psionline.com

I Have a Promo Code. How Many Attempts Will It Cover?

Discount codes cover 1 certification exam attempt.

Where Do I Enter the Promo Code/ Voucher?

Please follow the on-screen instructions when scheduling your exam(s) from your PSI dashboard. In Step 5 (Payment Details), you'll find a field labeled "Coupon or Voucher Code" where you can enter your voucher. Do not enter your voucher code in the "Testing Event Invitation Code" field on the PSI Tests page, as this will result in an "Invalid Invitation Code" error.

Where Can I Find Exam Preparation Resources?

The Exam Blueprint Guide offers guidance on how to prepare for each exam including resources for further study. The guide is available in the certification learning plan and at http://www.nutanix.com/certification. In addition, we offer training courses that are aligned to each certification, all of which can be found in the Nutanix University learning platform.

Can I Prepare for and Take Exams Without Enrolling in Training Courses?

Training is not mandatory for taking technical certification exams, but we strongly recommend enrolling in the related courses. Aside from the learning material, these courses also provide important information about the exam itself.

What Training Options Does Nutanix Offer?

We offer training classes in the style you like at the pace you want—no matter how you learn. And you can learn from anywhere with our virtual instructor-led and online training offerings. Visit our website to learn more and browse available courses.

How Long Is The Exam? How Many Questions Are On It? What Is Covered?

These questions, as well as details on the knowledge areas and objectives, are answered in the specific Exam Blueprint Guide.

When a New Version Of an Exam Is Released, How Long Does the Previous Version Remain Available?

When a new version of an exam is released, the previous exam remains available for a minimum of 60 days. A retirement date will be shown on nutanix.com/certification. After the retirement date, all exams delivered will be the new version. Note: Retiring an exam has no impact on the certification status of anyone who took that exam prior to its retirement. It simply means that no one else will be able to take that exam version.

Are There Any Countries That Cannot Take Nutanix Certification Exams?

Our testing provider follows the U.S. Treasury Department's Office of Foreign Asset Control economic sanctions imposed by the U.S. against foreign countries. Testing services cannot be provided to any person or entity located in the following currently sanctioned countries:

- Iran
- Cuba
- Syria
- North Korea
- Russia
- Belarus
- Crimea & Donbas Region of Ukraine

How Can I Transfer My Certifications to a New Email Address?

If you've left your previous company and joined a new company, contact university@nutanix.com to have your certifications transferred to your new company email address. Nutanix does not allow the use of a personal email address for certification.

Is There A Cost To Recertify?

Recertification is achieved by passing a valid certification exam, which requires paying for the exam or using a discount code.

If I Have More Than One Certification, What Is My Recertification Deadline?

Every certification has a unique recertification deadline based on the date that you earned that certification. However, when you recertify your highest level of certification, all your certifications in the lower tiers will also be recertified. Please note, if you took multiple exam versions related to the same certification, you will only see one certification listed in your record, with the latest date. Visit our blog to learn more.

What Happens If I Don't Recertify?

If you do not recertify before the deadline, your certifications will show as expired in Nutanix University and your digital badge from Credly will also be labeled as expired. Also, expired certifications will not count towards Nutanix Elevate Partner Program requirements.

Who Do I Contact If I Have Other Questions?

Please contact university@nutanix.com and they will be happy to assist you.