

Nutanix Services ProPack

The Nutanix Advantage

Accelerate your adoption of the Nutanix platform by leveraging experienced consultants

Jump start your solution deployment with Nutanix and virtualization expertise

Provide best practices on operations, monitoring and reporting of solutions on Nutanix

Onsite or remote based on customer needs

OVERVIEW

Nutanix ProPack Service provides time-based access to trusted resources who possess a wide range of industry experience across Nutanix and Infrastructure solutions and operations for a short-term engagement. Nutanix ProPack offering is meant to assist customers accelerate their Nutanix platform adoption by providing short-term architecture, operational or management expert advice after the platform is deployed.

Based on your organization's needs and requests, Nutanix provides an appropriate Consultant from one to five days.

SERVICE DESCRIPTION

Nutanix Consultants are assigned based on your organization's requirements for the project. The options available within these time-based services are as described here:

ProPack: Remote one-day time-based consulting

The scope of this service is limited to a day remote access to a Nutanix Services consultant. Scenarios where this service could be used are:

- Interactive workshop to demonstrate advanced features and best practices in Prism Pro or Acropolis Ultimate
- Assessment and feedback on Nutanix platform deployed by other vendors

ProPack: Onsite or Remote three-day time-based consulting

The scope of this service is limited up to three-day onsite or remote access to a Nutanix Services consultant. This service could be used for engagements such as:

- Health assessment of solutions deployed on Nutanix such as VMware View, Citrix XenDesktop
- Design, deployment and training on advanced product capabilities such as Acropolis File Services, Acropolis Block Services. This would include workshop to gather requirements and designing for your needs followed by delivery and handover of the solution

ProPack: Onsite five-day time-based consulting

The scope of this Service is limited up to five-day onsite access to a Nutanix Services consultant. This service could be used for engagements such as:

- Design, deployment and training on advanced product capabilities such as Self Service Portal, Metro Availability and Replication for Disaster Recovery. This would include workshop to gather requirements and designing for your needs followed by delivery and handover of the solution delivery and handover of the solution

For more information about pricing, scope and prerequisites, please contact your local Nutanix representative or partner.



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Nutanix delivers invisible infrastructure for next-generation enterprise computing, elevating IT to focus on the applications and services that power their business. The company's software-driven Xtreme Computing Platform natively converges compute, virtualization and storage into a single solution to drive simplicity in the datacenter. Using Nutanix, customers benefit from predictable performance, linear scalability and cloud-like infrastructure consumption.

Learn more at www.nutanix.com or follow us on [Twitter@nutanix](https://twitter.com/nutanix).

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WARRANTY AND ACCEPTANCE.

(a) Nutanix warrants that the Services will be performed with reasonable care and skill and in a professional and workmanlike manner. Nutanix's entire obligation, and Customer's exclusive remedy, under this warranty will be for Nutanix, at Nutanix option: (i) to use reasonable efforts to re-perform the deficient Services within a reasonable period of time; or (ii) if, after reasonable efforts Nutanix is not able to correct the deficiencies, refund the portion of any Services fee that corresponds to the failure to perform. EXCEPT AS STATED HEREIN, NUTANIX DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, PERFORMANCE, ACCURACY, RELIABILITY, AND NON-INFRINGEMENT. (b) Customer has five (5) days upon delivery of the Services to notify Nutanix that the Services do not meet the warranty above or are otherwise not accepted. Absent such notification in the timeline stated in the preceding sentence, the Services shall be deemed accepted.