# Nutanix Accessibility Conformance Report WCAG 2.1 and Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Nutanix Prism Central PC 2024.1

Report Date: December 2023

**Product Description:** Prism Central is the central user interface to all commercially available Nutanix products.

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Notes: None

**Evaluation Methods Used:** Evaluation of Prism Central involved a combination of automated, manual, and functional testing. Nutanix facilitated the comprehensive testing of a selection of workflows representative of Prism Central (referred to as "in-scope features and flows") using a testing methodology that is aligned with the Web Accessibility Conformance Evaluation Methodology 1.0. Assistive technology, including a screen reader (JAWS 2022), screen magnification (ZoomText), and speech recognition (Dragon), were used along with exclusive use of the keyboard, browser zoom, manual inspection of code and review of Accessibility API output to determine support for the WCAG and Section 508 criteria. Functional testing of user flows was conducted with JAWS 2022, ZoomText 2022, and Dragon Naturally Speaking 15.

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VPAT® Version 2.4 (Revised) – March 2022

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### **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A – Yes Level AA - Yes
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

• Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

#### Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports	<ul> <li>Some non-text content presented to the user in the product has a text alternative that serves the equivalent purpose. Exceptions include:         <ul> <li>The charts provided through Widgets on the Dashboard do not convey their information to assistive technologies.</li> <li>Some Dashboard Widgets contain charts that announce information values to screen readers but do not provide the same information visually.</li> <li>Data tables provided through Widgets on the Dashboard contain content that is not conveyed to assistive technologies.</li> <li>Multiple pages and modals contain images that do not provide alternative text or are not marked as decorative.</li> </ul> </li> </ul>
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain prerecorded audio-only or video-only media.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain any prerecorded synchronized media (video with audio) that requires captions.

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Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain any prerecorded video media that requires audio descriptions or a media alternative.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Does Not Support	<ul> <li>The product does not consistently ensure information, structure, and relationships conveyed through presentation can also be determined programmatically or are available in text. Examples include:         <ul> <li>The Dashboard and the Add Widget pages contain data tables without properly marked up table header elements.</li> <li>The Dashboard and Add Widget pages use table elements for layout but do not indicate they are for presentation purposes.</li> <li>Some pages contain input fields that use the placeholder text as the input label.</li> <li>Certain pages tested contain fields that do not provide a programmatically associated label describing the purpose of the field.</li> <li>Certain pages tested contain checkboxes that do not provide a programmatically associated label describing their purpose.</li> </ul> </li> </ul>

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product consistently allows for a correct reading order to be programmatically determined for content whose meaning is affected by the sequence in which it is presented.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, orientation, or sound.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports	In most cases, the product does not use color as the only visual means of conveying information, indicating an action, or prompting a response.  Exceptions include:  • Some pages in the product provide links, which launch functionality or informational screens, that use color alone to visually indicate they are links.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain media with audio that plays automatically.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports	Portions of interactive content and functionality tested are not accessible or operable using a keyboard or keyboard emulator. Examples include:  • Pages across the product contain interactive elements that cannot be navigated to or operated via keyboard.  • Pages across the product contain interactive elements that cannot be operated with a keyboard alone or with speech commands.  • Pages across the product contain interactive elements that receive keyboard focus but cannot be operated via keyboard.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	Where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Revised Section 508 – Does not apply	Supports	The product does not use character key shortcuts.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain time-limited or time-dependent content.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain content that moves, blinks, scrolls, or auto-updates.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain flashing content.
<ul> <li>2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Supports	The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Does Not Support	Pages across the product do not provide titles that adequately describe their topic or purpose. Examples include:  • All non-modal pages of the product are missing a unique informative title.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product ensures that focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports	In some cases, the purpose of links in the product can be programmatically determined from either the link text or surrounding context. Exceptions include:  • Multiple pages present modals or dialogs that contain a Help icon that does not provide meaningful link text.  • Widgets on the Dashboard and listed in the Add Widget modal contain link elements that do not provide meaningful link text.
2.5.1 Pointer Gestures (Level A 2.1 only) Revised Section 508 – Does not apply	Supports	The product does not require multi-point or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 only) Revised Section 508 – Does not apply	Supports	The product does not contain functionality that operates using a single pointer event.
2.5.3 Label in Name (Level A 2.1 only) Revised Section 508 – Does not apply	Partially Supports	In most cases, the product ensures that when interface components have labels that include text, the accessible name contains the same text that is presented visually. Exceptions include:  • The Create VM page contains controls with accessible names do not include the text of their visual label.
2.5.4 Motion Actuation (Level A 2.1 only) Revised Section 508 – Does not apply	Supports	The product does not contain functionality that requires device motion or user motion.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The default human language used on each page of the product can be programmatically determined.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain components that initiate a change of context when the component receives focus.
3.2.2 On Input (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain components that initiate a change of context immediately upon change of setting.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports	In most cases, where user input is required, the product presents adequate labels or instructions for successfully providing that input. Exceptions include:  • The Create VM page contains fields that are required but do not provide visual instructions of this.

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Does Not Support	Portions of the product tested contain interface components whose name, role, state, and value cannot be programmatically determined, and whose state, properties, and value cannot be programmatically set. Examples include:  • Pages and modals across the product contain controls that do not provide an accessible name or properly report state.  • Pages and modals across the product contain Close buttons that do not provide appropriate name information.  • Multiple pages contain drop-down controls that do not properly report name or state (expanded/collapsed) information.  • Multiple pages contain comboboxes that do not report appropriate name, role, or state information.  • Multiple pages contain tabs that do not properly report name, state, and/or role information.

Table 2: Success Criteria, Level AA

#### Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain any live synchronized media that requires captions.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain any prerecorded video media that requires audio descriptions.
1.3.4 Orientation (Level AA 2.1 only) Revised Section 508 – Does not apply	Supports	The product does not restrict its view and operation to a single display orientation, such as portrait or landscape.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Revised Section 508 – Does not apply	Supports	The product does not contain input fields that collect information about the user.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports	In some cases, the visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include:  • Multiple pages contain interface elements that are presented as gray (#B8BFCA) text against a white (#FFFFFF) background, giving a contrast ratio of 1.85:1.  • Several pages contain navigation links that are presented as blue (#22A5F7) text against a white (#FFFFFF) background, giving a contrast ratio of 2.7:1  • In dark-mode, multiple Report module pages contain navigation and other interface elements that are presented as blue-gray (#627386) text on a black (#22272E) background, giving a contrast ratio of 3:1.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports	In some cases, the product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include:  • Multiple pages contain content that is lost or cut off when viewing the page at 200% browser zoom.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product uses text instead of images of text for visual presentation.
1.4.10 Reflow (Level AA 2.1 only) Revised Section 508 – Does not apply	Partially Supports	In most cases, the pages of the product allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions. Exceptions include:  • The Alert Details page requires a horizontal scrollbar when the page is set to 200% zoom.
1.4.11 Non-text Contrast (Level AA 2.1 only) Revised Section 508 – Does not apply	Partially Supports	In some cases, the visual presentation of nontext content in the product has a contrast ratio of at least 3:1 against adjacent color(s).  Exceptions include:  Pages across the product contain buttons, radio buttons, icons, and checkboxes that are presented in blue (#22A5F7) against a white (#FFFFF) background, giving a contrast ratio of 2.7:1.  Multiple Widgets provided for the Dashboard contain chart elements that are presented in varying colors against a white background, giving a contrast ratio less than 3:1.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) Revised Section 508 – Does not apply	Supports	Pages in the product support user changes in text style properties, such as line height or text spacing, without loss of content or functionality.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Revised Section 508 – Does not apply	Supports	Content that appears on pointer hover or keyboard focus, such as tooltips or sub-menus, becomes and remains visible when receiving hover or focus, and is dismissed when hover or focus is removed.
<ul> <li>2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Supports	The product provides multiple ways to access pages in the product, except where pages are sequential steps in a process.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product provides headings and labels that adequately describe the topic or purpose of the content with which they are associated.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports	<ul> <li>In some cases, the product provides a visible indication of keyboard focus for elements on each page. Exceptions include:         <ul> <li>The Create a Recovery Plan steps contain interactive elements that do not provide a visible keyboard focus indicator.</li> <li>Multiple pages contain selection lists, radio buttons, and checkboxes that do not provide visual indication of keyboard focus when using Tab/Shift+Tab to navigate the page.</li> <li>Multiple pages contain tabs and buttons that do not provide a visual indication of keyboard focus.</li> </ul> </li> </ul>
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	Pages in the product are presented in a single language.
<ul> <li>3.2.3 Consistent Navigation (Level AA)</li> <li>Also applies to:         <ul> <li>Revised Section 508</li> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul>	Supports	Navigational mechanisms that are repeated across multiple pages of the product are presented consistently in the same relative order.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Partially Supports	In most cases, components with the same functionality are consistently identified across pages of the product. Exceptions include:  • The New Report page contains controls that provide the same functionality as on other pages but are presented differently across this page.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	Where the product automatically detects and provides input error messages, the user is also provided with suggestions for correcting each error.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The product does not contain pages that modify or delete user-controllable data, submit user test responses, or that cause legal commitments or financial transactions for the user to occur.

Criteria	Conformance Level	Remarks and Explanations
		In some cases, the product provides status messages that can be programmatically presented to users without receiving focus. Exceptions include:
4.1.3 Status Messages (Level AA 2.1 only) Revised Section 508 – Does not apply	Partially Supports	<ul> <li>Success and/or Error messages for adding or deleting Widgets on the Dashboard, creating Alerts, and for all three steps of creating a Recovery Plan are not being announced to screen readers.</li> <li>Messages for completion of tasks like creating a VM, or attaching a disk or subnet are not being announced to screen readers.</li> <li>Changing the theme in the UI settings generates a refresh message to users that is not being announced to screen readers.</li> </ul>

# **Revised Section 508 Report**

Notes:

Chapter 3: <u>Functional Performance Criteria</u> (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Certain significant conformance areas have not been met preventing people without vision to use assistive technologies to interact with user interface elements. Examples are cited in <a href="Table">Table</a> 1: 1.1.1, 1.3.1, 2.1.1, 2.4.2, 2.4.4, 3.3.2, and 4.1.2, and in <a href="Table">Table</a> 2: 3.2.4.
302.2 With Limited Vision	Partially Supports	In some cases, the product allows people with limited vision to interact with user interface elements. Exceptions are cited in <a href="Table 1">Table 1</a> : 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.4.2 and 4.1.2, and in <a href="Table 2">Table 2</a> : 1.4.3, 1.4.4 and 2.4.7.
302.3 Without Perception of Color	Partially Supports	In some cases, the product allows people without perception of color to interact with user interface elements, except as cited in Table 1: 1.4.1, and in Table 2: 1.4.3.
302.4 Without Hearing	Supports	The product allows people without hearing to interact with user interface elements.
302.5 With Limited Hearing	Supports	The product allows people with limited hearing to interact with user interface elements
302.6 Without Speech	Supports	The product allows people without speech capabilities to interact with user interface elements.

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Does Not Support	Certain tested areas of the product do not allow people with limited manipulation capabilities to use assistive technologies to interact with user interface elements. Examples are cited in <a href="Table 1">Table 1</a> : 2.1.1, 2.4.4, and 4.1.2, and in <a href="Table 2">Table 2</a> : 2.4.7 and 3.2.4.
302.8 With Limited Reach and Strength	Partially Supports	In some instances, the product allows people with limited reach and strength to use assistive technologies to interact with user interface elements, except as cited in <a href="Table 1">Table 1</a> : 2.1.1 and in <a href="Table 2">Table 2</a> : 2.4.7.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	In some instances, the product allows people with limited language, cognitive, and learning abilities to interact with user interface elements, except as cited in <a href="Table 1">Table 1</a> : 1.1.1, 1.3.1, 2.1.1, 2.4.2, 2.4.4, 3.3.2, and 4.1.2, and in <a href="Table 2">Table 2</a> : 2.4.7 and 3.2.4.

Chapter 4: <u>Hardware</u>

Notes: Not Applicable

Chapter 5: <u>Software</u>

Notes: Not Applicable

#### Chapter 6: Support Documentation and Services

#### Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	The product does not contain built-in accessibility features requiring documentation.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	The product does not contain non-electronic documentation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – Not Tested	Support services were not within the scope of the audit.
603.3 Accommodation of Communication Needs	Applicable – Not Tested	Support services were not within the scope of the audit.

# **Legal Disclaimer (Nutanix)**

As of the testing date to which this publication relates (indicated in Report Date), this document describes a specific release version of Prism Central and that technology's ability to support certain WCAG criteria. Due to this, this report is subject to change as newer versions of this particular technology become available. Nutanix cannot guarantee that the information in this document will remain accurate after the report date. Nutanix is working to continuously monitor the accessibility of its products and introduce further conformance updates from time to time. Nutanix is not providing a representation concerning the ability of a particular assistive technology or other products to interoperate with the subject Nutanix product.