

Voluntary Product Accessibility Template (VPAT)

DATE: FEBRUARY 22, 2019

PRODUCT NAME: NUTANIX NX-1XXX; NUTANIX NX-3XXX; NUTANIX NX-6XXX; NUTANIX NX-8XXX

PRODUCT VERSION NUMBER: _____NA_____

VENDOR COMPANY NAME: NUTANIX, INC.

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APPENDIX A: SUGGESTED LANGUAGE GUIDE

Summary Table Voluntary Product Accessibility Template		
Criteria	Level of Support & Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	Not Applicable	
Section 1194.22 Web-based Internet Information and Applications	Not Applicable	
Section 1194.23 Telecommunications Products	Not Applicable	
Section 1194.24 Video and Multi-media Products	Not Applicable	
Section 1194.25 Self-Contained, Closed Products	Supports with exceptions	
Section 1194.26 Desktop and Portable Computers	Not Applicable	
Section 1194.31 Functional Performance Criteria	Supports with exceptions	
Section 1194.41 Information, Documentation and Support	Supports with exceptions	

Section 1194.25 Self-Contained, Closed Products – Detail Voluntary Product Accessibility Template		
Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Supports	The product can be used without assistive technology
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	The product use does not require timed responses.

<p>(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with 1194.23 (k) (1) through (4).</p>	<p>Supports with exceptions</p>	<p>The product does not use a touchscreen. All products have a on-off button on each node. In all products, there is also a UID button. Neither button has a NIB for identification. However, in all products with two buttons, the top button is always the power button and the bottom button is the UID.</p>
<p>(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.</p>	<p>Not Applicable</p>	<p>The product does not use biometric forms of user identification or control.</p>
<p>(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.</p>	<p>Not Applicable</p>	<p>The product does not produce auditory output.</p>
<p>(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.</p>	<p>Not Applicable</p>	<p>The product does not deliver voice output.</p>
<p>(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supports</p>	<p>The product does not use color coding as the only means of conveying information.</p>
<p>(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.</p>	<p>Not Applicable</p>	<p>The product does not permit a user to adjust color and contrast settings.</p>

<p>(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Not Applicable</p>	<p>The product does not use a screen.</p>
<p>(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.</p>	<p>Supports</p>	<p>The product is intended to be rack mounted and the only operable controls are the on/off and UID buttons. The dependency for meeting this requirement would be controlled by the location in which the product is placed in the rack.</p>
<p>(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.</p>	<p>Supports</p>	<p>The product is intended to be rack mounted and the only operable controls are the on/off and UID buttons. The dependency for meeting this requirement would be controlled by the location in which the product is placed in the rack.</p>
<p>(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.</p>	<p>Supports</p>	<p>The product is intended to be rack mounted and the only operable controls are the on/off and UID buttons. The dependency for meeting this requirement would be controlled by the location in which the product is placed in the rack.</p>
<p>(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.</p>	<p>Supports</p>	<p>The product is intended to be rack mounted and the only operable controls are the on/off and UID buttons. The dependency for meeting this requirement would be controlled by the location in which the product is placed in the rack.</p>

Section 1194.31 Functional Performance Criteria – Detail
Voluntary Product Accessibility Template

Criteria	Level of Support & Supporting Features	Remarks and explanations
<p>(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.</p>	<p>Supports with exceptions</p>	<p>For operation and information retrieval of the product feature functionality, the Nutanix AOS software can be managed through command line interface via a terminal emulator. Please check Nutanix AOS (SW) VPAT documentation for more details. Nutanix does not recommend a person with significant vision impairment connect the product to AC or DC power source to prevent a possible safety risk.</p>
<p>(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.</p>	<p>Supports with exception</p>	<p>For operation and information retrieval of the product feature functionality, the Nutanix AOS software can be managed through command line interface via a terminal emulator. Please check Nutanix AOS (SW) VPAT documentation for more details. Depending on the device, some icons or text may not be discernable to a person with significant vision impairment.</p>
<p>(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided</p>	<p>Supports</p>	<p>The product does not have any audio and audio is not required for proper operation.</p>
<p>(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.</p>	<p>Supports</p>	<p>The product does not have any audio and audio is not required for proper operation.</p>

(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	The product operation does not require user speech
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports with exceptions	Some operations such as replacing nodes may require sufficient force or the use of two hands. Operation might require a person to insert network cables that may require fine motor skills.

Section 1194.41 Information, Documentation and Support – Detail		
Voluntary Product Accessibility Template		
Criteria	Level of Support & Supporting Features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports with exceptions	The product documentation may be downloaded from the Nutanix support site in PDF format which would support larger text and/or audio read-back by assistive technology. In addition, custom documentation may be made available by calling our customer support.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Does not support	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports with exceptions	Customer may communicate support needs via the customer support web portal or via phone. At this time, Nutanix does not have a dedicated TTY line available for support.