

# CHECKLIST: WHAT DO YOU NEED IN YOUR DAAS SOLUTION?

## □ PERFORMANCE

- Solution meets performance expectations for all types of users, including power users that need GPUs

## □ GEOGRAPHY

- Where are the desktops hosted?
- Can they run in any region where you have users?

## □ SCALABILITY

- Assess ability to onboard large numbers of users on short notice
- Assess speed at which users can be added
- Does the solution include options for integrating with existing authentication methods to speed user onboarding?

## □ ELASTICITY

- Does the provider charge you for resources even when they're not in use?
- Does the provider give you analytics tools that clearly show provisioned resources vs. actual usage to help you optimize costs?

## □ SECURITY AND COMPLIANCE

- Where are the desktops hosted?
- Can they run in any region where you have users?

## □ DATA LOCATION

- Do your users need access to cloud data services like Dropbox, Google Drive, Box, and OneDrive?
- How easy is it to integrate if users need data and services from your on-prem datacenter?
- If your data is in the public cloud, do you need a desktop solution that runs near your data?

## □ EASE OF USE

- Solution is intuitive for users

## □ EASE OF MANAGEMENT

- How much configuration and customization is allowed?
- How easy will it be for you to manage the solution?

## □ AVAILABILITY

- Find out the SLA for availability to ensure user productivity
- Does the provider give credits when SLAs are not met?

## □ AUTHENTICATION

- See if solution will work with the authentication, SSO, and other standards-based tools you use

## □ SUPPORT

- Dig into what support comes with the service
- Determine what hours (in what time zone) support is available

## □ CLIENT SOFTWARE

- See whether or not the solution requires client software on users' devices or if it can be accessed through a standard browser
- Find out how users can obtain the software and how you can ensure it's up to date

## □ CLOUD OPTIONS

- Will you be locked in to a particular public cloud with this solution?
- Are you affected when cloud pricing changes occur?
- Does the provider give you options to switch between cloud providers and your own datacenter if you so choose?
- Is the solution and management interface the same across all cloud options?

## □ COST

- Look at the minimum term or minimum number of seats for the solution in question
- Learn if pay-as-you-go options are available
- Dig to see if there have been issues with hidden costs using this solution
- ✓ Final checklist item! Read [The Definitive Guide to DaaS](#) and see if it sparks any other questions you have about your future DaaS solution.