



# Nutanix Certification FAQ

## NUTANIX™ UNIVERSITY

★★★  
EXPERT

★★★  
MASTER

★★★  
PROFESSIONAL

★★★  
ASSOCIATE

### WHAT IS THE NUTANIX TECHNICAL CERTIFICATION PATH?

Nutanix Technical Certifications have been designed from the ground up to recognize the real-world skills and knowledge needed to successfully deploy, manage, optimize, and scale a Hybrid Multicloud solution. Earning certifications in these areas validates that you have proven your abilities and are well-equipped to guide your organization along the next phase of their multicloud journey. If you are unsure where to begin your certification journey, you can try our [Certification Pathfinder quiz](#) to find out which one is right for your career.

### HOW MUCH DOES AN EXAM COST? ARE THERE ANY DISCOUNTS?

The cost of the NCA exam is USD \$99 per attempt. The cost for NCP exams is USD \$199 per attempt. The NCM-MCI exam is USD \$299 per attempt.

You can find the current discounts [here](#).

### WHEN WILL I RECEIVE MY RESULTS?

For NCA and NCP exams, you'll receive your results on screen immediately, followed by an email shortly thereafter. For NCM-MCI exams, you'll receive your results within 24 hours. Your certification will be available in Nutanix University within 7 days.

### WHAT LANGUAGE ARE THE EXAMS AVAILABLE IN?

Generally, the exams are available in English and Japanese, but the exam blueprint guide contains information specific for each exam.

### DO I GET A DIGITAL BADGE FOR EACH CERTIFICATION?

Yes, when you become certified, you will receive a digital badge within 7 days to share with your friends and colleagues. However, new exam "dot" versions do not change the certification version. For example, you earn the NCP-MCI 6 certification by passing either the v6.0 or v6.5 exam.



## WHAT IS THE DIFFERENCE BETWEEN NCA AND NCP? HOW DO I KNOW WHICH ONE TO GET?

Successful NCA candidates have 3-6 months of Nutanix multicloud infrastructure experience and 6-12 months of generalized IT experience and can assist in operating and managing a Nutanix Enterprise Cloud. Successful NCP candidates have approximately 6-12 months of Nutanix multicloud infrastructure experience as well as 1-2 years of generalized IT experience.

## HOW DOES THE NCX RELATE TO THE NPX PROGRAM?

The Nutanix Certified Expert - Multicloud Infrastructure (NCX-MCI) Certification recognizes Multicloud infrastructure practitioners who have mastered Nutanix enterprise cloud solution design skills.

The NCX-MCI certification allows candidates to validate their advanced design skills and product knowledge by successfully presenting a template-guided solution to a panel of experts. For those who want to go deeper into the core AOS product, and for those who will be engaged in post-sales implementation of G2000-scale solutions and the documentation required for success the NPX Program is the next step.

## HOW CAN I TAKE A NUTANIX EXAM?

Nutanix exams can be taken at either a testing center or in the comfort of your own home, using a remote online proctored experience.

## WHAT IS REMOTE PROCTORING?

Remote proctoring allows us to offer Nutanix certification exams at any location that meets the technical requirements. This means you don't have to travel to a testing center in another city or state.

Remote proctoring provides an experience similar to taking an exam at a testing center in the comfort of your own home or office. As in a testing center, you are monitored during your exam and will receive your results immediately upon completion.

## I DID NOT PASS THE EXAM. WHEN CAN I RETAKE IT?

You can retake the exam, but there is a seven (7) calendar day waiting period between each attempt. Nutanix recommends reviewing your score report to determine areas of study during this time.



## HOW DO I DOWNLOAD MY CERTIFICATE?

You can download your certificates in one of two ways:

- From within your Credly account:
  - Log into [credly.com](https://credly.com)
  - From your dashboard (you'll automatically go there when logging in), click on the certification that you want to print the certificate for
  - Click on the "Share" button
  - Select "Download Certificate"
- From [Nutanix University](#) under your Account Details. Watch our [How to Download Your Certification Transcript demo video](#) to view the complete steps.

## HOW DO I SCHEDULE AN EXAM?

Visit [Nutanix University](#) and choose which certification learning plan you would like to enroll in. Follow the certification learning plan of your choice and you will find instructions on how to register for an exam at the end of the certification learning plan.

Watch our [How to Schedule Your Certification Exam demo video](#) where we'll walk you through the process.

## HOW DO I RESCHEDULE OR CANCEL MY EXAM?

Exams can be rescheduled or canceled up to 24 hours prior to the time of the exam. If an exam is not canceled within 24 hours, your exam fee (or voucher) will be forfeit and you will need to schedule and pay for a new attempt.

To reschedule or cancel your exam please do the following:

1. Log into your [Nutanix University](#) account and click the My Certifications link in the top navigation bar
2. Once in the My Certifications page, click the "Schedule" button next to the exam you wish to take
3. Once you have clicked the Schedule button in Nutanix University, you will be sent to the candidate exam registration dashboard
4. Click on the Manage tab and find your scheduled exam in the list
5. Click the Re-Book or Cancel Booking button and follow the prompts to cancel or select a new desired date and time for your currently scheduled exam

## I HAVE A PROMO CODE. HOW MANY ATTEMPTS WILL IT COVER?

Discount codes cover 1 certification exam attempt.



## WHERE CAN I FIND EXAM PREPARATION RESOURCES?

The Exam Blueprint Guide offers guidance on how to prepare for each exam including resources for further study. The guide is available in the certification learning plan and at [www.nutanix.com/certification](http://www.nutanix.com/certification).

In addition, we offer training courses that are aligned to each certification, all of which can be found in the [Nutanix University learning platform](#).

## HOW LONG IS THE EXAM? HOW MANY QUESTIONS ARE ON IT? WHAT IS COVERED?

These questions, as well as details on the knowledge areas and objectives, are answered in the specific Exam Blueprint Guide.

## WHEN A NEW VERSION OF AN EXAM IS RELEASED, HOW LONG DOES THE PREVIOUS VERSION REMAIN AVAILABLE?

When a new version of an exam is released, the previous exam remains available for a minimum of 60 days. A retirement date will be shown on [nutanix.com/certification](http://nutanix.com/certification).

After the retirement date, all exams delivered will be the new version.

Note: Retiring an exam has no impact on the certification status of anyone who took that exam prior to its retirement. It simply means that no one else will be able to take that exam version.

## ARE THERE ANY COUNTRIES THAT CANNOT TAKE NUTANIX CERTIFICATION EXAMS?

Our testing provider follows the U.S. Treasury Department's Office of Foreign Asset Control economic sanctions imposed by the U.S. against foreign countries. Testing services cannot be provided to any person or entity located in the following currently sanctioned countries:

- Iran
- Cuba
- Syria
- North Korea
- Russia
- Belarus
- Crimea & Donbas Region of Ukraine

## HOW CAN I TRANSFER MY CERTIFICATIONS TO A NEW EMAIL ADDRESS?

If you've left your previous company and joined a new company, contact [university@nutanix.com](mailto:university@nutanix.com) to have your certifications transferred to your new company email address. Nutanix does not allow the use of a personal email address for certification.

## IS THERE A COST TO RECERTIFY?

Recertification is achieved by passing a valid certification exam, which requires paying for the exam or using a [discount code](#).





## IF I HAVE MORE THAN ONE CERTIFICATION, WHAT IS MY RECERTIFICATION DEADLINE?

Every certification has a unique recertification deadline based on the date that you earned that certification. However, when you recertify your highest level of certification, all your certifications in the lower tiers will also be recertified. Please note, if you took multiple exam versions related to the same certification, you will only see one certification listed in your record, with the latest date.

## WHAT HAPPENS IF I DON'T RECERTIFY?

If you do not recertify before the deadline, your certifications will show as expired in Nutanix University and your digital badge from Credly will also be labeled as expired. Also, expired certifications will not count towards Nutanix Elevate Partner Program requirements.

## WHO DO I CONTACT IF I HAVE OTHER QUESTIONS?

Please contact [university@nutanix.com](mailto:university@nutanix.com) and they will be happy to assist you.

